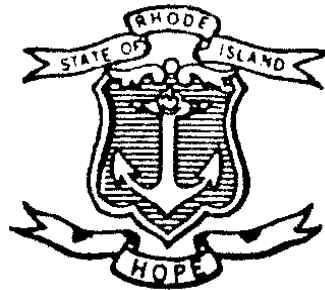


Rhode Island  
Department of Human Services



**Starting Right**  
**CHILD CARE ASSISTANCE PROGRAM**  
**(CCAP)**

Section 0850, Rules and Regulations

July 2014

**Rhode Island Department of Human Services  
Child Care Assistance Program (CCAP)  
Rules and Regulations**

**0850 STARTING RIGHT CHILD CARE ASSISTANCE PROGRAM 3**

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**Rhode Island Department of Human Services  
Child Care Assistance Program (CCAP)  
Rules and Regulations**

**SECTION ONE – GENERAL PROVISIONS**

**0850                    *STARTING RIGHT CHILD CARE ASSISTANCE PROGRAM***

**0850.01                GENERAL PROVISIONS: PREAMBLE FOR CCAP**

The Rhode Island Department of Human Services (DHS) recognizes the importance of access to affordable child care for families making the transition from economic assistance to economic self-sufficiency as critical to promote safety, permanency and well-being for Rhode Island children.

The Starting Right Child Care Assistance Program (CCAP), adopted in 1998, ensures access to affordable, developmentally appropriate, early childhood education and support services for young children and their families. CCAPs focus is on three crucial supports: providing low to moderate-income families with the financial resources to find and afford quality child care for their children; promoting a stable, regulated, well-qualified provider community; and implementing quality initiatives to enhance the quality of child care in Rhode Island.

**0850.01.02            SCOPE AND PURPOSE**

Rhode Island General Law (RIGL) 42-12-23 designates the Department of Human Services (DHS) as the principal agency of the State responsible for the planning and coordination of state involvement in the area of child care, including responsibility for State programs subsidizing child care services provided to families receiving benefits from the Rhode Island Works Program (RIW) and to low to moderate-income eligible working families. Accessible, affordable high quality child care benefits a strong RI economy by supporting today's workers and providing children, our future workforce, a strong foundation for learning. The Child Care Assistance Program (CCAP) maintains its efforts to transform the State's child care subsidy programs to fulfill the comprehensive goals of Starting Right. Accordingly, the purpose of the Child Care Assistance Program is to:

- Create an integrated system of child care assistance programs that ensures the seamless delivery of services to eligible children through age twelve (12) or through age eighteen (18) if disabled;
- Ensure families have access to high quality child care and can focus on their own work with confidence without worrying about the safety of their children;
- Assist families in obtaining child care assistance by standardizing the CCAP eligibility requirements, streamlining enrollment and payment procedures, and expanding the range of child care providers approved to participate in the program;
- Ensure that all children participating in the CCAP receive safe, developmentally appropriate, quality child care;
- Facilitate the development of a network of child care facilities and skilled and stable care givers/providers capable of delivering early education and enhanced child care services to support young children from income eligible families; and
- Respond to the diverse needs of children and families by supporting the development of a diverse array of high quality and affordable program models and services.

**0850.01.03            DEFINITIONS**

Definitions - For the purposes of this administrative rule, the following definitions apply unless otherwise noted.

**Allowable Child Care Expense** - the total cost of CCAP authorized child care services paid by DHS to an approved provider, after deducting the amount the family is required to pay the provider as its share of the cost (or family share) for authorized services.

**Applicant Child(ren)** - the dependent child(ren) in the financial unit for whom CCAP authorized child care services are being requested.

**Application Date** - the date that a signed application for CCAP is stamped as received by a DHS office.

**Approved Child Care Provider** - an individual or program that: (1) has met the requirements established by the Department of Human Services to participate in the CCAP; and (2) entered into a signed and valid agreement with the DHS specifying the terms and conditions for enrolling eligible children and receiving payment for CCAP allowable child care expenses.

**Authorized Child Care Services** - the child care a CCAP eligible child is approved to use in a given time period based on the department's assessment of the family's need for services. CCAP authorized child care is categorized as full-time (FT), three-quarter time (3QT), half-time (HT), or quarter-time (QT).

**Basic Education Program (BEP)** - the overarching set of regulations for the Rhode Island public education system.

**Categorically Eligible** - that eligibility for the CCAP has been conferred, by either State law or DHS policy, based on receipt of, or participation in, a particular public benefit/program. Both RIW cash assistance recipients and Youth Services program participants receiving RIW cash assistance are categorically eligible for the CCAP if they have met all other general requirements and established a need for services.

**CCAP Approved Provider Agreement (APA)** - the agreement that all CCAP approved providers must sign with DHS that establishes the respective responsibilities and obligations of both the Department and the provider.

**CCAP Approved Provider Introductory Training** - the introductory training session(s) about the CCAP, conducted by the Office of Child Care (OCC) and that approved providers must complete in order to receive DHS reimbursement of allowable child care expenses.

**CCAP Approved Provider Rate Report (APRR)** - the report that providers must complete and submit to the OCC to gain or maintain approved provider status. The APRR requires providers to specify the actual rate they charge for child care services rendered to non-CCAP subsidized families. As part of this report, providers are also required to submit their published rate schedule for all payers other than DHS/CCAP. The APA shall include the Approved Provider Rate Report (APRR) and this report will be incorporated into the agreement.

**CCAP Automated Enrollment System** - the DHS system through which an approved provider shall enroll eligible children.

**Center-Based Child Care Program** - a facility operated on a regular basis which receives children, not of common parentage, and provides non-residential care in a location separate from the children's parents during the day. Rhode Island General Law (RIGL) requires center based child care programs to obtain licensure through the Department of Children, Youth and Families.

**Central Provider Directory** - the information source maintained by the department about all the child care providers in the State that have met the requirements to be approved to participate in the CCAP and receive payment for authorized child care expenses.

**Certification Period** - the actual period of time that an eligible child may obtain CCAP authorized child care services. A certification period shall not exceed twelve (12) months in duration.

**Child Care Assistance Program or CCAP** - the program administered by the Rhode Island Department of Human Services that provides financial assistance for authorized child care services rendered to eligible children by approved child care providers. The CCAP consolidates DHS child care subsidy programs for RIW recipients, income eligible working families (formerly known as the Low Income Child Care Program), teens participating in the Youth Services (formerly known as the Youth Success Program), and short term special approval child care.

**Child Care Assistance Unit or CCAU** - the operational unit within the Rhode Island Department of Human Services that determines eligibility, the need for services, and the periods of authorized child care services for income eligible working families and YS participants who do not receive RIW cash assistance.

**Child Development Associate Credential (CDA)** - a credential awarded by the Council for Professional Recognition to certain individuals working in child care settings who demonstrate proficiency in specific competency standards.

**Classroom Assessment Scoring System (CLASS)** - an observational tool that measures the quality of teacher-child interactions.

**Comprehensive Early Childhood Education Program** - a program for preschool aged children approved by RIDE, formerly known as Nursery School.

**Department of Children, Youth and Families or DCYF** - the Rhode Island State agency with statutory responsibility for licensing and regulating child care providers. DCYF licenses child care centers, group family child care homes and family child care homes.

**Department of Human Services – Referred to as DHS or Department** - the Rhode Island State agency that administers financial, medical, social and rehabilitation programs and services, and approves licensed and license exempt child care providers to participation in the DHS Child Care Assistance Program (CCAP) and receive payment for authorized child care expenses.

**Dependent Child** - any child who is under the age of thirteen (13) years, or under the age of nineteen (19) if they have a documented disability, and are of an acceptable degree of relationship for purposes of CCAP, is an eligible child.

**DHS Authorized Payment Rate for Providers** - the rate that DHS CCAP pays approved providers for CCAP authorized child care services. The DHS authorized payment rate for each provider is either the actual rate the provider charges for child care services as reported in the APRR or the DHS CCAP Established Payment Rate for each rate category, whichever is lower.

**DHS CCAP Established Payment Rate** - the maximum rate that DHS CCAP will pay approved providers for authorized child care services in each rate category. This maximum rate is established based on the results of a biennial Market Rate Survey as defined in Rhode Island law (RIGL 40-6.2-1.1).

**DHS Code of Administrative Rules and Regulations or DHS Code** - the compendium of rules and policies governing the programs administered by the department. The DHS Code was formerly referred to as the DHS Policy Manual.

**Early Childhood Environment Rating Scale—Revised (ECERS-R)** - a research-based assessment tool that measures environmental indicators of quality in preschool classrooms with children ages 2.5-5 years of age.

**Eligible Child** - a dependent child that meets the requirements to receive authorized child care services from a CCAP approved child care provider. A foster child who is eligible for child care services provided through the Rhode Island Department of Children, Youth and Families (DCYF) shall not be deemed an eligible child for the purposes of the CCAP.

**Environmental Rating Scale (ERS-R)** - the assessment tools developed at the Frank Porter Graham Child Development Center of the University of North Carolina at Chapel Hill that measure environmental indicators of quality. They include the Infant Toddler Environment Rating Scale-Revised (ITERS-R) and the Early Childhood Environment Rating Scale-Revised (ECERS-R), as well as the School Age Care Environment Rating Scale (SACERS) for school age programs, and the Family Child Care Environment Rating Scale-Revised (FCCERS-R) for family child care homes.

**Excluded Income** - certain money, goods or services that are not considered countable for the purposes of determining whether a family meets the requirements for CCAP income eligibility. Excluded income includes, but is not limited to, the following:

- The value of U.S. Department of Agriculture donated foods;
- Any payment received under Title II of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970;
- The value of certain assistance provided to undergraduate students including: any grant or loan for an undergraduate student for educational purposes made or insured under any loan program administered by the U.S. Commissioner of Education (or the Rhode Island board of governors for higher education or the Rhode Island higher educational assistance authority);
- Payments distributed per capita to, or held in trust for, members of any Indian tribe under Public law 92-254, Public Law 93-134 or Public Law 94-540;
- Any benefits received under Title VII, Nutrition Program for the Elderly, of the Older Americans Act of 1965, as amended;
- Payments for supportive services or reimbursement of out-of-pocket expenses made to individual volunteers serving as foster grandparents, senior health aides or senior companions, and to persons serving in the Service Corps of Retired Executives (SCORE) and Active Corps of Executives (ACE) and any other program under Title II and Title III of the Domestic Volunteer Service Act of 1973;
- The value of supplemental food assistance received under the Child Nutrition Act of 1966, as amended, and the special food service program for children under the National School Fund Act, as amended, (Public Law 92-433 and Public Law 93-150);
- Payments of Experimental Housing Allowance Program made under Annual Contributions Contracts entered into prior to January 1, 1975, under Section 23 of the U.S. Housing Act of 1937, as amended;
- Receipts distributed to members of certain Indian tribes which are referred to in Section 5 of Public Law 94- 114 that became effective October 17, 1975;
- Tax exempt portions of payments made pursuant to the Alaska Native Claims Settlement Act, Public Law 93-203;
- Foster care payments made by the Rhode Island Department for Children, Youth and Families (when the child is not included in the assistance unit);
- The value of food assistance benefits;
- The value of government rent or housing subsidies;
- Home energy assistance funded by the State or Federal government or from non-profit organizations;
- Income from college work study programs;
- The earned income of a dependent child who is included in the financial unit;
- Stipends, earned income, and reimbursements paid through the Federal Workforce Investment Act;
- In accordance with PL 100-485, the refund of taxes under the earned income tax credit (EITC), or the advance payment of the EITC;

- Loans and grants, such as scholarships, obtained and used under conditions that preclude their use for current living costs;
- Monies received under the federal Social Security Persons Achieving Self-Sufficiency (PASS) program or the Income Related Work Expenses (IRWE) program;
- The income of the parents with whom a teen parent(s) resides;
- Section 8 Utility Payment;
- Veterans Aid and Attendant Allowances; and,
- Payments to volunteers under Americorps/ VISTA (payments to volunteers under Americorps are NOT excluded).

**Family Child Care Home** - a child care program located in the provider's home residence in which child care services may be offered at the same time to four (4) or more children unrelated to the child care provider, up to eight (8). Family child care home shall not mean a private residence used for an informal cooperative arrangement among neighbors or relatives, or the occasional care of children with or without compensation. RIGL 42-72.1-4 requires family child care home providers to obtain a license from DCYF.

**Family Child Care Environment Rating Scale-Revised (FCCERS-R)** - a research-based assessment tool that measures environmental indicators of quality in for programs conducted in a provider's own home for children from infancy through school age.

**Family Share** - the amount a family is expected to contribute in co-payments to the cost of child care services.

**Financial Unit** - the dependent children, including both applicant and non-applicant child(ren), and the parent(s) and the legal spouse(s) of the parent(s) who live with them in the same household. The financial unit may also include applicant children that DHS has determined, upon verification, to be a relative of acceptable degree to the parent(s) requesting CCAP authorized services. The financial unit determines family size for the purposes of determining income.

**Group Family Child Care Home** - a child care program located in the provider's home residence in which child care services may be offered at the same time for up to nine (9), but no more than twelve (12) children unrelated to the child care provider. RIGL 42-72.1 requires group family child care home providers to obtain licensure from DCYF.

**Head Start Performance Standards** – the standards determined by the Administration for Children and Families (ACF) to define the services that Head Start and Early Head Start programs are required to provide to the children and families that they serve. The standards constitute the expectations and requirements that Head Start grantees must meet.

**Income** - any money, goods or services available to the financial unit used to calculate eligibility for the CCAP. For the purposes of the CCAP, countable income includes, but is not limited to, any of the following:

- Monetary compensation for services, including gross wages, salary, commissions, and any work-based fees, stipends, tips or bonuses;
- Adjusted gross income from self-employment;
- Social Security Benefits - Retirement, Survivors and Disability Insurance (RSDI)
- Supplemental Security Income (SSI);
- Dividends or interest on savings or bonds;
- Income from estates or trusts;
- Adjusted Gross Rental Income;
- Adjusted Gross Room and Board Income;
- Public assistance or RIW cash assistance payments;
- Unemployment Compensation;
- Temporary Disability Insurance (TDI);

- Workers' Compensation;
- Government civilian employee or military retirement;
- Cash payouts for waiving employer sponsored health insurance;
- Private pensions or annuities;
- Adoption subsidies;
- Alimony;
- Child support payments;
- Regular contributions from persons not living in the household;
- Royalties;
- Strike Benefits;
- Trade Readjustment Allowance;
- VA Compensation Payments;
- VA Educational Benefits;
- Spousal/Dependent Allowances;
- Military Allotments;
- Payments to volunteers under Americorps (payments to volunteers under Americorps/VISTA are excluded)
- Foster care payments made by the Rhode Island Department of Children, Youth and Families (when the child is included in the assistance unit);
- In-Kind Assistance; and
- Non-citizen Sponsor Income (includes income of the sponsor and sponsor's spouse), refer to Section 1424.60 of the Rhode Island Works Rules regarding Deeming provisions and Section 1426.65 regarding Indigent Exceptions.

**Income Eligible** - CCAP eligibility is determined on the basis of income, for applicants not receiving RIW cash assistance, within the limits prescribed in State law, contingent upon meeting certain general requirements and the need for services.

**Infant** - a child from at least one (1) week up to, and inclusive of, eighteen (18) months of age.

**Infant Toddler Environment Rating Scale-Revised (ITERS-R)** - a research-based assessment tool that measures environmental indicators of quality in preschool classrooms with children 0-2.5 years of age.

**Initial Eligibility Date (or Care Start Date)** - the actual first date that CCAP authorized child care services, rendered to an eligible child by an approved provider, can be paid by DHS.

**Legal Guardian** -Judicially-created relationship between the dependent child and caregiver which is intended to be permanent and self-sustaining as evidenced by the transfer to the caregiver of the following parental rights with respect to the child: protection, education, care and control of the person, custody of the person and decision-making.

**License Exempt Child Care Provider** - any relative, friend or neighbor of a family eligible for CCAP rendering child care in the home of the child or the provider (not to exceed 3 unrelated or 6 related children), who has been successfully screened by the DHS in accordance with the requirements set forth in Section 0850.03.02 of this subrule and determined eligible to participate in the CCAP, must be listed in the CPD, and receive payment for allowable child care expenses.

- License exempt providers are not required under applicable State laws (RIGL 42-72.1 et.seq.) to obtain licensure from the Rhode Island Department of Children, Youth and Families, but must meet the capacity requirements as specified in Section 0850.02.07 (C). License Exempt providers are only approved in CCAP as long as they have a CCAP pending or eligible child in their care.

**Licensed Child Care Facility** - any facility that provides child care, including a center-based

program or family child care home, that is licensed by the Rhode Island Department of Children, Youth and Families (DCYF). The term includes facilities that have programs such as: Comprehensive Early Childhood Education Program, preschool, pre-kindergarten, Head Start, Early Head Start, child play school, before or after school care, or child development center and applies to the total child care operation, including the physical setting, administration, staff, equipment, program, and care of children.

**Non-Applicant Child** - any dependent child living in the household up to age eighteen (18), who is not included in the family's request for CCAP authorized child care services.

**Office of Child Care** - the unit within DHS responsible for administering the CCAP, approving child care providers participating in the program, and maintaining the CCAP Central Provider Directory.

**One-Parent Home** - a family in which there is only one parent living in the household with financial responsibility for the eligible child(ren).

**Parent** - any person in the household who is legally and financially responsible for the routine care of the applicant child(ren) including, but not limited to, providing income, resources or other forms of support. A person seeking CCAP authorized services for a dependent child is considered to be a parent for CCAP eligibility purposes if so deemed for any other Department of Human Services program(s). The term parent is used broadly in this rule to refer to biological, adoptive, or stepparents, as well as legal guardians or caretaker relatives of an acceptable degree under the Rhode Island Works rules of relationship as defined in Section 1406.15 of the Rhode Island Works Rule.

**Pre-School Age Child** - a child from age three (3) up to entry into the first grade of a public or private elementary school program. A child who will reach age seven (7) on or after September 1<sup>ST</sup> in a given school year shall not be considered a pre-school age child under any circumstances.

**Quality Rating and Improvement System (QRIS)** – systemic approach to assess, improve, and communicate the level of quality in early and school-age care and education programs

**Relationship, Acceptable Degree** – dependent child must be living with a relative of acceptable degree of relationship in a home maintained by such relative. The establishment of relationship is either biologically, through marriage, or through legal guardianship. When the relative with whom the child lives is not the biological or adoptive parent, the term in loco parentis (in place of the parent) is used. Spouses of any of the persons in the listed groups meet the relationship requirement and continue to meet it even after the marriage is terminated by death or divorce.

**Rhode Island Works Program (RIW)** - the Rhode Island State program authorized by RIGL 40-5.1 et. seq., that provides cash assistance and support to families who meet certain requirements. RIW beneficiaries are categorically eligible for fully-subsidized CCAP services if they meet the requirements established in Sections 0850.02.01.- 0850.02.03.

**RIW Unit** - the operational arm of the Rhode Island Department of Human Services responsible for determining whether categorically eligible RIW beneficiaries, including those who are also YS participants, meet the CCAP general and need for services requirements. The RIW Unit also determines CCAP eligibility for families making the transition off RIW cash assistance.

**School Age Care Environment Rating Scale-Revised (SACERS-R)** —a research-based assessment tool that measures environmental indicators of quality of group programs for children of school age, 5 through 12 years.

**School-Age Child** - a child through age twelve (12), enrolled in at least the first grade in a public or private school program. Certain children with special needs may be categorized as school age through the age of eighteen (18) and qualify for CCAP child care services as detailed in 0850.02.01.

**Short-Term Special Approval or SSACC** – the continuation of CCAP authorized services despite the temporary reduction in employment or RIW employment plan participation as a result of a documented serious health condition or related circumstance in the family that creates an immediate need to continue CCAP authorized child care services on a temporary basis, as provided in Section 0850.02.05 of this rule.

**Successfully Screened Provider** – a provider that has no disqualifying information or evidence of criminal activity in background clearances and criminal record checks of the individual seeking CCAP approved license exempt provider status or of any of the adults living in the provider's household.

- Child care providers who possess a valid DCYF license to operate, and who are seeking CCAP approved status, are presumed to have been successfully screened in accordance with the RIGL 40-13.2-1 et. seq.

**Summer Camp** - a DHS approved program serving eligible school age children during periods when school is out-of-session. Summer camps must meet applicable State laws and regulations pertaining to child health and safety and any other applicable DHS requirements.

**Toddler** - a child over the age of eighteen (18) months, up to the age of three (3) years.

**Two-Parent Home** - a family in which the two parents live in the same legal household as, and share financial responsibility for, the applicant's dependent child/children.

**Youth Services/Home Visiting Program** (Formerly known as the Youth Success Program or Nurse Family Partnership) - the Rhode Island State program that provides assistance to pregnant/parenting teens engaged in approved education and training programs. YS participants may or may not be cash assistance recipients, employed or a combination of both.

## **SECTION TWO - ELIGIBILITY AND AUTHORIZATION OF SERVICES**

### **0850.02 ELIGIBILITY AND AUTHORIZATION OF SERVICES**

Families with incomes at or below 180 percent of the federal poverty level (FPL) who meet the requirements for the Starting Right Child Care Assistance Program (CCAP) are eligible to receive full or partial payment for child care expenses when delivered by a CCAP approved child care provider.

- A. There are two avenues for qualifying for payment of child care expenses through the CCAP:
1. **Categorical Eligibility** - The Rhode Island TANF Program extends eligibility for the CCAP to Rhode Island Works Program (RIW) cash assistance recipients, including Youth Services Program participants, who meet the need for services as established in Section 0850.02.03.
  2. **Income Eligibility** - Working Rhode Island families and YS participants who are not RIW cash recipients may be income eligible for the CCAP if they meet the requirements set forth in Section 0850.02.04.

#### **0850.02.01 GENERAL ELIGIBILITY REQUIREMENTS**

For a child to be eligible to participate in the Child Care Assistance Program (CCAP), the family applying for CCAP services shall meet the general requirements set forth in this Section as well as the specific requirements pertaining to either categorical or income eligibility.

- A. **General Eligibility Requirements.** To be eligible for the CCAP the following requirements have been met:
1. **Age of applicant child(ren)** - The child to receive CCAP services shall be over one (1) week old and below the age of thirteen (13) years unless the following circumstances apply:

- a. The child is thirteen (13) up through eighteen (18) years old and has a documented physical or mental disability which makes the child incapable of self-care; or
  - b. The child is under age thirteen (13) and would be considered a dependent child for the purposes of Rhode Island Works except for the receipt of Supplemental Security Income, or foster care services under Title IV-E. This subrule applies only in those instances in which child care is necessary for a parent to accept or retain employment or to participate in a RIW approved education or training program.
2. Relationship - The applicant child(ren) must live in the home of the parent requesting CCAP services. The relationship between the adult applying for CCAP services and each applicant child must meet the broad definition of parent as set forth in this rule.
3. Residency - As defined in DHS Code Section 0106, the applicant parent(s) and any applicant children in the financial unit shall be residents of the State of Rhode Island.
4. Citizenship
  - a. The applicant child shall be either a citizen of the United States or a qualified immigrant. Qualified immigrants are:
    - i. lawful permanent residents (LPRs);
    - ii. refugees, asylees, persons granted withholding of deportation/removal, conditional entry (in effect prior to Apr. 1, 1980), or paroled into the U.S. for at least one year;
    - iii. Cuban/Haitian entrants;
    - iv. battered spouses and children with a pending or approved (a) self-petition for an immigrant visa, or (b) immigrant visa filed for a spouse or child by a U.S. citizen or LPR, or (c) application for cancellation of removal/suspension of deportation, whose need for benefits has a substantial connection to the battery or cruelty (parent/child of such battered child/spouse are also "qualified"); and
    - v. victims of trafficking and their derivative beneficiaries who have obtained a T visa or whose application for a T visa sets forth a prima facie case.
    - vi. There is no five year waiting period for qualified immigrant children to be eligible for CCAP. Refer to Section 0104 of the DHS Code for details regarding verification of status.
  - b. The adult applying for CCAP for an eligible child shall not be required to provide proof of citizenship or immigration status.
  - c. The Department utilizes the State Verification and Exchange System (SVES) to validate Social Security Numbers (SSNs) and verify an applicant/recipient's citizenship.
5. Need for Services:
  - a. RIW or Youth Parents involved in Youth Services/Home Visiting Program: must be in an approved education and training activity or work plan activity as established in Section 0850.02.03: Criteria for Categorical Eligibility.
  - b. Income Eligible / Low-income Child Care: the parents of the applicant child(ren) shall be employed and unavailable to provide routine care for the child(ren) in accordance with the provisions established in Section 0850.02.04: Criteria for Income Eligibility.
    - i. Beginning October 1, 2013, and until January 1, 2015, the department shall provide child care to Income Eligible / Low-income families with income below one hundred eighty percent (180%) of the federal poverty level who are involved in training, apprenticeship, internship, on-the-job training, work experience, work immersion, or other job readiness/job attachment programs sponsored or funded by the human resource investment council (governor's workforce board) or state agencies that are part of the coordinated program system pursuant to sections 42-102-9 and 42-102-11 of RIGL.
    - ii. Additional information regarding the Back to Work Rhode Island Program is defined in the Department of Labor and Training rules and regulations.
6. Cooperation with the Office of Child Support Services. All families with an absent parent(s) are referred to the Office of Child Support Services. As a condition of eligibility, the

parent/caretaker relative is required to cooperate in establishing paternity, and in establishing and/or enforcing child support and medical support orders for all children in the family, unless the parent/caretaker relative is found to have good cause for refusing to comply with these requirements. Additional requirements to cooperate with the Office of Child Support Services are detailed below.

**B. Cooperation with the Office of Child Support Services.** DHS staff in CCAP Units and Child Support Services collaborate on casework activities when an absent parent is identified during the application process:

1. An explanation must be given by the agency that the parent/caretaker relative must assist DHS and the Office of Child Support Services by providing all relevant information in seeking support from a person who has a legal duty to support the child(ren) and/or in establishing paternity and seeking support from the putative father unless good cause for refusing to do so is determined to exist. An AP-35-CCAP containing this information is included with all CCAP-1 Applications for Assistance.
  - a. The DHS agency representative refers the applicant's case to the Office of Child Support Services after approval of eligibility via completion of an Absent Parent (ABSP) panel for each absent parent. If a good cause for refusal has been determined in accordance with the requirements outlined in sub-section 3 below, the DHS agency representative codes the appropriate fields in the ABSP panel.
  - b. An applicant or recipient must cooperate with the agency for all children in the family (unless good cause for refusing to do so has been determined to exist) in:
    - i. Identifying and locating the parent of each child;
    - ii. Establishing the paternity of any child born out of wedlock;
    - iii. Obtaining support payments for the applicant or recipient and for all children; and
    - iv. Obtaining any other payments or property due the applicant or recipient or the child(ren) of any absent parent.
  - c. In order for the applicant to be found cooperative in achieving the above objectives, the applicant must, at the request of the Office of Child Support Services:
    - i. Appear, as necessary, to provide verbal or written information or documentary evidence, known to, possessed by, or reasonably obtainable by her/him.
    - ii. Appear as a witness at court or other hearings or proceedings, as necessary.
    - iii. Provide information, or attest to the lack of information, under penalty of perjury.
2. Consequences of Non-cooperation with OCSS. The failure of a parent/caretaker relative to cooperate with the Office of Child Support Services in establishing paternity or in establishing, modifying, or enforcing a support order with respect to a child, when the applicant does not qualify for good cause, results in the closure or denial of all CCAP benefits.
  - a. All applicant children are found to be ineligible for benefits, if the parent/caretaker relative fails to cooperate with OCSS with regards to any child in the household.
  - b. The Office of Child Support Services notifies the DHS representative of failure to cooperate with that agency and the DHS representative must take the necessary action on the case.
  - c. The closure or denial of the CCAP case and the ineligibility of the applicant child(ren) in all subsequent CCAP applications, shall continue until the parent/caretaker relative who refused to comply with child support cooperation requirements consents to and cooperates with the agency in satisfying those requirements. Once the applicant has satisfied the requirements of cooperation with the Office of Child Support Services, the applicant may re-apply for CCAP. The Office of Child Support Services will notify DHS of such compliance for appropriate follow-up by the DHS representative. A pending letter will not be generated for any application filed by a client who is currently non-cooperative with OCSS.

3. Good Cause for Refusing to Cooperate. Every applicant is given an opportunity to claim good cause for refusing to cooperate. CCAP applicants may claim good cause for refusing to cooperate by checking the appropriate box on the CCAP-1 application and by sending in the WVR-CCAP form, which is included with the application.
  - a. If good cause is claimed, the applicant is referred to the Domestic Violence Advocate who will conduct the Family Violence Option Assessment as soon as possible (as described in sub- section 10 below); or, if the client refuses the referral, s/he is advised that s/he must state the basis of the claim and present corroborative evidence within twenty (20) days of the claim; or, s/he must provide sufficient information to enable the investigation of the existence of the circumstance; or, provide sworn statements from individuals to support the claim as specified on the AP-35-CCAP.
  - b. A determination of good cause is based on the findings of the Domestic Violence Advocate; or, evidence supplied which establishes the claim; or, an investigation by the agency of the circumstance which confirms the claim; or, a combination of evidence and investigation; or, when the claim is one of anticipated physical harm without evidence, the investigation supports the credibility of the claimant. The determination as to whether good cause does or does not exist should be made within thirty (30) days of the good cause claim unless the record documents that the agency needs additional time because the information required to verify the claim cannot be obtained within the time standard.
  - c. If the reason that the information is not available is that the client did not present the corroborative evidence within twenty (20) days of the claim, the record must document that the agency determined that the applicant required additional time to obtain the evidence, the amount of additional time allowed, and that this decision had supervisory approval. The final determination that good cause does or does not exist, including the findings and basis for the decision, must be included in the CLOG.
  - d. The DHS representative will obtain verification and/or conduct an investigation in order to make the determination. If sufficient information to conduct an investigation is provided, an otherwise eligible applicant is provided assistance (or assistance is continued) pending the final determination on the good cause claim.
4. When Cooperation Not in Best Interest. Cooperation is determined to be against the best interest of the child(ren), if:
  - a. The applicant's cooperation is reasonably anticipated to result in physical or emotional harm to the child, mother, or other relative with whom the child is living. (Physical or emotional harm must be determined to be of a genuine and serious nature. The mere belief that cooperation would result in harm is not sufficient basis for a finding of good cause. The emotional harm to the mother must be of such a serious nature that the capacity to care for the child adequately would be reduced.); or
  - b. It would be harmful to the child for whom support would be sought because the child was conceived as a result of incest or rape; or Legal proceedings for adoption of the child are pending before a court of competent jurisdiction; or
  - c. The applicant is currently being assisted by a public or licensed private social agency to resolve the issue of whether to keep the child or release him/her for adoption and the discussions have not gone on for more than three (3) months; or
  - d. There is anticipated physical harm to the parent without corroborative evidence.
5. Corroborative Evidence of Good Cause.
  - a. Corroborative evidence upon which a determination of good cause is based without further agency investigation is limited to documents similar to the following, which must be presented within twenty (20) days of the claim:
    - i. Birth certificates, medical, or law enforcement records which indicate that the child was conceived as a result of incest or rape.
    - ii. Court documents or other records which indicate that legal proceedings for adoption are pending before a court of competent jurisdiction.

- iii. Court, medical, criminal, child protective services, social services, psychological, or law enforcement records which indicate that the putative father or absent parent might inflict physical or emotional harm on the child or caretaker relative.
    - iv. Medical records which indicate emotional health history and present emotional health status of the caretaker relative (parent or loco parentis) or the child for whom support is sought or, written statements from a mental health professional indicating a diagnosis or prognosis concerning the emotional health of the caretaker relative or the child for whom support is sought.
    - v. A written statement from a public or licensed private social agency that the applicant is being assisted by the agency to resolve the issue of whether to keep the child or release him/her for adoption, and the discussions have not gone on for more than three (3) months.
  - b. If the evidence is insufficient, the DHS agency representative will promptly notify the applicant that additional corroborative evidence is needed and specify the type of document needed. The DHS representative will assist in obtaining the needed evidence if requested to do so by the applicant. This assistance might be in the form of advising the applicant how to go about obtaining the documents, or, if requested, undertaking reasonable efforts to obtain the evidence, if s/he is not reasonably able to obtain it by him or herself.
  - c. When sufficient information to permit an investigation is given or when the claim is one of anticipated physical harm without corroborative evidence and the DHS representative considers the claim credible and corroborative evidence is not available, the DHS representative will conduct an investigation. In conducting the investigation, the DHS representative will not contact the absent father or putative father unless such contact is determined to be necessary to establish the claim. Prior to making any contact, the applicant or recipient will be notified in order for her to present additional evidence or information that the contact is unnecessary or she can withdraw the application, or the good cause claim can be denied.
  - d. On the basis of the evidence or the results of the investigation, the DHS agency representative makes a decision on the applicant's good cause claim as described in d) iv), below.
6. Emotional and Physical Harm. Physical harm and emotional harm, as defined, must be of a serious nature. It must be demonstrated to the DHS agency representative that there exists an emotional impairment that substantially affects the applicant's functioning for a finding of good cause for emotional harm to be made.
- a. If a determination is based in whole or in part upon the anticipation of emotional harm to the child, parent, or other caretaker relative, consideration is given to the following:
    - i. the present emotional state of the applicant subject to emotional harm;
    - ii. the emotional health history of the applicant; intensity and probable duration of the emotional upset;
    - iii. degree of cooperation to be required; and the extent of the involvement of the child in paternity establishment or support enforcement activity to be undertaken.
  - b. The DHS agency representative can find good cause on the basis of anticipated physical harm without corroborative evidence if the agency considers the claim credible without corroborative evidence and if such corroborative evidence is not available.
    - i. For example, battered women are often too afraid or ashamed to tell anyone of the beatings they have received and would therefore be unable to corroborate a valid good cause claim.
    - ii. In this case, the claimant has the burden of establishing her credibility as well as explaining why no evidence is available.
    - iii. The agency is required to investigate this type of claim and while it may not

establish the good cause circumstance, it should establish the credibility of the claimant.

7. Good Cause Decision. If the DHS representative has made a determination that good cause exists, the case does not need to be referred to the Office of Child Support Services. The case will be sent to OCSS, at a later date, should the good cause exception be lifted due to new circumstances.
8. Review of Good Cause Finding. A review of the good cause decision must be made at each redetermination by the DHS agency representative. If it is determined that circumstances have changed such that good cause no longer exists, there must be enforcement of the cooperation requirements.
9. The failure of a parent/caretaker relative to comply with child support enforcement cooperation requirements without good cause results in the closure or denial of the case. The Office of Child Support Services notifies the DHS representative of any failure to cooperate with that agency and the DHS representative must take the necessary action on the case.
10. Referral to the Domestic Violence Advocate. If an applicant discloses a domestic violence situation to DHS, the agency representative refers the applicant to the Domestic Violence Advocate who is on-call. The Domestic Violence Advocate conducts the Family Violence Option Assessment as soon as is practicable.
  - a. If the applicant involved is a minor parent/pregnant minor, an immediate report at the time of disclosure must be made to DCYF as specified in Section 0118 as well as referral made to the Domestic Violence Advocate for assessment. If such disclosure is made by a minor parent/pregnant minor to the YS worker, s/he may elect to conduct the Family Violence Option Assessment alone, refer the parent to the Domestic Violence Advocate for assessment, or collaborate with the Domestic Violence Advocate in the assessment process as necessary.
  - b. If the applicant refuses referral to the Domestic Violence Advocate, eligibility for CCAP is not affected. However, if the applicant requests a good cause exception to cooperation with the child support enforcement requirement, that exception will not be granted unless the applicant can provide evidence to support the good cause exception as detailed in sub-section 4 above.
  - c. From the Family Violence Option Assessment, the Domestic Violence Advocate determines whether the applicant should be waived from the child support cooperation requirements, and forwards the Findings on the Recommended Waivers portion of the Assessment (Form WVR-2) regarding which waivers, if any, the applicant should be granted to the appropriate supervisor.
  - d. The appropriate supervisor reviews all such recommendations and makes the final determination of any such waiver. The Chief Supervisor and/or Regional Manager are available for consultation in these situations as needed. The agency representative then effects the waiver(s) as appropriate and notifies the applicant.
  - e. In the case of an adolescent parent/pregnant adolescent, if an YS worker did not conduct or collaborate in the Family Violence Option Assessment, a copy of the final Findings document is forwarded to the appropriate YS.
  - f. For adolescent parents/pregnant adolescents, after the Family Violence Option Assessment, the YS case manager must ensure that safety planning, crisis counseling, appropriate referrals, and follow-up services are provided. The YS representative may choose to do this her/himself or collaborate with the Domestic Violence Advocate, as necessary.
  - g. For all other applicants who disclose domestic violence, the Domestic Violence Advocate is responsible for safety planning, resource information, and follow-up for the applicant.
  - h. The Domestic Violence Advocate must review the suitability of any or all waivers at the end of the specified waiver period(s), or earlier if the applicant's circumstances change. The maximum time period for the granting of a waiver is six (6) months renewable only with the Regional Manager's consultation and approval. After notification from DHS that the waiver period is about to expire, the Domestic

Violence Advocate (and/or YS representative, for teen parents) completes a Family Violence Option Re-Assessment (Form WVR-2a) of the applicant's circumstances and notifies the appropriate supervisor of the recommendation for extension or discontinuance of any waiver and/or change(s) in status through a new Findings document. The agency representative then follows up on the recommendation(s) as appropriate and notifies the applicant.

- C. **Limitations and Exclusions.** Both categorical and income eligibility for CCAP services are subject to the following limitations and exclusions:
1. One CCAP Household Per Applicant Child. CCAP services shall only be authorized for one household per applicant child during any given certification period.
    - a. In general, the CCAP household is the parent's home which serves as the principal place of residence of the applicant child - i.e. where the child lives the majority of the time. This rule applies whenever an applicant child's parents live in separate households or have an acceptable need for services independently of, or in tandem with, one another. A household other than the child's principal place of residence may only be considered a CCAP household if:
      - i. The parent in the household where the child lives the majority of the time does not qualify, or have a need for CCAP services; and
      - ii. The parent in the household where the child lives less than a majority of the time applies and meets the requirements for CCAP authorized services.
    - b. If the parents of an applicant child live in different households, but share legal custody and physical possession of a child due to a court order/agreement, then neither parent's household may be the child's principal place of residence. When both parents apply separately for the same child, only one household shall be considered a CCAP household when determining authorized services. In such instances, the department shall request the documentation from the applicant parents required to make a factual determination as to which is the CCAP household.
  2. Self-Employment as a Child Care Provider. Any parent whose income is derived solely from self-employment as a child care provider shall not be eligible for CCAP authorized services. However, a parent who is self employed as a child care provider on a part time basis may be eligible to receive CCAP authorized services for an eligible child for a period of time while working in some other capacity or participating in a RIW- approved activity, if all requirements established in this rule are met.

## **0850.02.02 APPLICATION PROCESS**

The application for CCAP consists of the required application or request for CCAP services form, verification of certain eligibility criteria, and the need for services. When information is known to DHS from other DHS program sources, and meets the minimum verification requirements of each program, independent verification is not required and previous verified information is used in determining CCAP eligibility. Families seeking eligibility for the CCAP shall apply to DHS in accordance with the following:

- A. Point of Application
1. Rhode Island Works (RIW) recipients, including those who are YS participants and families making the transition off cash assistance, shall request a CCAP application through their social caseworker in their local RIW office.
  2. Working families and YS participants not receiving income support through RIW shall obtain a CCAP application through the website at [www.dhs.ri.gov](http://www.dhs.ri.gov) or through contacting a Child Care Assistance Unit (CCAU) representative.
- B. Application Packet
1. The completed CCAP application form or Rhode Island Works request for services, signed by the applicant (in a two-parent home both parents must sign the application or request for

- services), along with the documentation required to verify eligibility and the need for services must be submitted to the Department of Human Services to initiate a child care application.
  2. Specific information about the appropriate forms and sources of verification required are contained in the CCAP application packet and made available, upon request, by contacting any DHS office.
  3. The type of form and the documentation that must be submitted vary depending on whether the family qualifies to apply for the CCAP on the basis of categorical or income eligibility.
- C. Application processing:
1. Application Date. The date a signed application or request for services form is date stamped as received by DHS is the application date.
  2. Application Period. The application period is the period when eligibility for the CCAP is determined by DHS staff.
    - a. The period begins on the application date and extends for thirty (30) days.
    - b. An application is considered incomplete until DHS has all the information and documentation required to make an eligibility determination.
    - c. An application that remains incomplete on the last day of the application period shall be denied unless DHS is responsible for the delay in processing the application.
    - d. Once an application is complete, every effort will be made to determine eligibility in the most expeditious manner possible.
  3. Application Review. Department representatives shall first review applications for completeness. If a determination of eligibility cannot be made in conjunction with this initial review, DHS representatives review previous verified information contained in the State's electronic eligibility database. If there remains missing information or documentation required to determine eligibility, the Department notifies the family in writing one or more of the following as appropriate:
    - a. A statement acknowledging receipt of the appropriate application form and indicating the application date - that is, the date the signed form was date-stamped as received by DHS;
    - b. A list of any missing information or documentation required to determine eligibility, the appropriate DHS location to send the information to, and a deadline for submitting any information requested;
    - c. The unique CCAP certificate number assigned to the family. This is the identification number that shall be used by approved child care providers when enrolling eligible children for CCAP authorized child care services;
    - d. The names of the children in the family for whom child care assistance is being requested; and/or
    - e. A statement indicating that the applicant may request services from an approved child care provider pending final determination of eligibility by DHS. The statement shall include a disclaimer indicating that:
      - i. DHS shall only make payment for allowable child care expenses when rendered by a CCAP approved provider;
      - ii. An approved child care provider is not required to accept a child during the period when an application is pending. If a child is accepted, the provider must enroll the child either prior to or during the first week of care; and
      - iii. DHS shall not guarantee payment for any child care expenses incurred while an application is pending. A family requesting to enroll a child for services prior to the final determination of eligibility shall disclose to the approved child care provider that their application for child care assistance is pending and that no payment shall be made by DHS for any child care expenses if the application is denied.
- D. Determining the Basis for Eligibility. Upon determining that the general requirements for the CCAP have been met, RIW or CCAU representatives shall assess the scope of CCAP services to be authorized on the basis of the criteria for categorical or income eligibility, as specified in Sections 0850.02.03 and 0850.02.04 of this rule, respectively.

1. Initial Eligibility Date. The date DHS determines to be the earliest date a family can begin receiving CCAP authorized child care services is the initial eligibility, or care start date. This date may or may not be the same as the application date.
    - a. The certification period for CCAP authorized services shall begin on the initial eligibility date and shall continue for a period not to exceed twelve (12) months.
    - b. Any child care services utilized prior to the initial eligibility shall be deemed unauthorized and shall not be considered allowable child care expenses for the purposes of making CCAP payments.
  2. Application Restrictions. Applicants shall provide complete and accurate information and all documentation required for verification listed on the CCAP application or request for services form. Submitting false or inaccurate information for the purposes of obtaining CCAP eligibility shall result in denial of the application.
    - a. Non-cooperation. Failure to provide the documentation required to verify any eligibility requirement, including the source of income or need for services is acceptable grounds for a delay in the processing of an application. If such failure continues beyond the thirty (30) day application period, the application shall be deemed incomplete and denied on the basis of non-cooperation.
    - b. Limits. CCAP eligibility determinations shall be based on the application, including any required forms and documentation submitted by the applicant and/or available from other DHS program sources. The application is valid until eligibility is determined by DHS within the prescribed application period of thirty (30) days unless the application is withdrawn voluntarily or DHS is responsible for the delay in processing the application. After thirty (30) days, submission of a new application may be required.
      - i. If CCAP eligibility is denied, the application is invalid after the thirty (30) day appeal period expires.
      - ii. If CCAP eligibility is approved, the application is presumed valid from the application date to the end date of the certification period unless there is a change in the family's status or circumstances that might in any way affect CCAP eligibility.
    - c. Duty to Report. Applicant and recipient parents shall report to DHS any changes in the information or documentation included in, or submitted in conjunction with, the CCAP application related to the general requirements (0850.02.01) or criteria for categorical (0850.02.03) or income eligibility (0850.02.04) within ten (10) days from the date the change occurs. The duty to report begins on the application date and remains in effect while the application is valid. Failure to report changes in a timely manner may be grounds for denying eligibility to an applicant or discontinuing authorized services for CCAP beneficiaries. The responsibility to report changes to DHS, within specific time limits, is established in greater detail in Section 0850.02.08 (C) (2) of this rule.
- E. Periodic Redetermination. The eligibility of CCAP beneficiaries shall be redetermined on a periodic basis through either recertification or case review. Families shall be notified in writing of the date their eligibility shall be redetermined, no later than the first day of the last month of the family's certification period. Income eligible families and RIW families who have employment as their approved activity, shall be sent a recertification form prior to the end of the current certification period. In order for CCAP authorized child care services to continue without interruption, the completed and signed form must be submitted to DHS by the renewal date specified. The frequency and nature of recertification varies in accordance with the basis for eligibility.
1. Categorically eligible families are subject to a case review that assesses compliance with applicable RIW program requirements. Authorization periods shall not exceed twelve (12) months in one (1) certification period.
  2. Income eligible families are subject to recertification every six (6) - twelve (12) months depending upon employment circumstances. For those with a twelve (12) month recertification period, a six (6) month interim report may be required.

3. Change of CCAP application type from one program to another (example RIW to Income Eligible) within a certification period may result in a new authorization period in accordance with CCAP rules for the new program under which eligibility is determined.
- f
- F. Notice of Approval, Notice of Denial, Right to Appeal and Hearing. Applicants for the CCAP shall receive timely and adequate notice of DHS eligibility determinations and the right to appeal. DHS shall also provide timely and adequate notice of any adverse decisions terminating or reducing benefits. Notices and correspondence sent by DHS related to CCAP eligibility and enrollment are specified in full in Section 0850.02.08.

## **0850.02.03 CRITERIA FOR CATEGORICAL ELIGIBILITY**

- A. RIW recipients who fulfill the general requirements stated in Section 0850.02.01, shall meet the following criteria to be eligible for the CCAP:
1. Need for Services. CCAP authorized services shall only be approved for RIW recipients who have an acceptable need for services related to fulfilling program requirements.
    - a. General Criteria: RIW Eligible. The following shall constitute an acceptable need for services for RIW eligible families:
      - i. Approved Plan. The parent(s) or caretaker relative shall have an approved, signed and current employment plan on file and shall need CCAP authorized child care services during periods of time when engaged in one or more of the component activities required to comply with that plan.
      - ii. Activity Requirements. RIW families receiving CCAP services shall meet the employment plan component activity requirements outlined in Section 1412.05.05, and 1412.05.15 of the DHS Code of Rules. Such component activities include those specified therein, as well as any combination of education and work-related activities contained in an employment plan approved by a RIW caseworker.
      - iii. Two Parent Home. In a two-parent home, both parents shall have a signed and approved current employment plan as specified in Section 1412.05.15 of the DHS Code of Rules.
    - b. Program-Specific Criteria: YS Participants. To have an acceptable need for services, YS participants who are RIW cash assistance recipients shall meet the following program-specific criteria:
      - i. Age and Completion of High School. YS parents shall be under twenty (20) years of age and not yet in possession of a high school diploma or equivalency.
      - ii. Activity Requirements. The parent shall be actively working with the Youth Services Home Visiting Program and participating in an approved education activity, as specified in a current RIW Employment Plan. The applicant child must be living with the YS participant and the need for child care services must be directly related to working, obtaining a high school education or otherwise participating in activities required by the YS program.
      - iii. Period of Authorization. The period of authorization for CCAP services will coincide with the end date for the parent's component school program.
      - iv. Teen Parent Under the Age of Sixteen (16). A teen parent who is under age sixteen (16) may not obtain authorized CCAP child care services on their own, unless documentation of emancipation exists or circumstances exist that the inclusion of the parent or legal guardian would present an obstacle to securing child care. CCAP child care services extended to a teen parent under the age of sixteen (16) shall be authorized under a parent or legal guardian of the teen parent and may also include that teen parent as a child care recipient.
  2. Limitations. CCAP child care services shall not be authorized for an otherwise categorically eligible family under the following circumstances:

- a. In a one-parent home, the parent has failed to complete or comply with an RIW employment plan;
  - b. One of the parents in a two-parent home does not have an approved employment plan;
  - c. One of the parents in a two-parent home is statutorily barred from receiving RIW and is not working;
  - d. The parent of the eligible child is a self-employed child care provider and is requesting CCAP payment for care provided to the child during the hours when employed in that capacity. This limitation shall not apply if the parent is an employee of a child care provider;
  - e. A parent of the eligible child is providing the child care, irrespective of whether the parent lives in the same legal residence as the eligible child(ren);
  - f. A person living in the same legal residence of the eligible child(ren) is providing the child care; or
  - g. There is a full family sanction in place, refer to Section 1408.05.17 of the RIW Rules.
3. Exceptions. The following exceptions apply to the general and program-specific criteria for categorical eligibility set forth in this Section:
- a. RIW recipients whose RIW cash assistance is scheduled to close, and who are requesting child care assistance due to employment, will have their CCAP eligibility determined using income eligibility rules.
  - b. CCAP services may be authorized if one of the parents in a two-parent home does not have an approved employment plan when the family provides written verification from a licensed health care practitioner, program or facility, qualified to make such a determination, indicating that the parent without an approved employment plan cannot provide appropriate, routine care of the child due to a neuro- physio-logical, psychological or emotional disorder, physical impairment, or serious health condition. Requests for an exception shall be made on forms approved by the department and submitted along with the required medical documentation. Any health information requested or obtained for the purposes of this Section shall be subject to the privacy protections established in state law and the Health Insurance Portability and Accountability Act of 1996 (HIPAA).

## **0850.02.04 CRITERIA FOR INCOME ELIGIBILITY**

Working families and YS participants not receiving RIW cash assistance who meet the general requirements in Section 0850.02.01 and the following criteria may be CCAP income eligible:

### **A. Financial Determination.**

- 1. The countable income of the financial unit shall be at or below 180 percent of the Federal Poverty Level (FPL), based on family size.
  - a. Beginning October 1, 2013 the Department of Human Services will conduct a pilot Transitional Child Care program. This pilot will be time-limited and is expected to end on September 30, 2014.
  - b. Transitional Child Care will allow families currently eligible for child care to continue to receive child care for up to twelve (12) months after their income exceeds 180% of the federal poverty level (FPL), as long as income remains below 225% FPL.
  - c. When income rises above 225% FPL the family is no longer eligible.
  - d. New child care assistance applicants with income over 180% FPL will not be eligible for Transitional Child Care.
  - e. This pilot project allows RI Works and CCAP Income Eligible families to continue receiving child care benefits as their income rises. Eligibility for Transitional Child Care will be determined at normal recertification times or sooner if a currently eligible CCAP family submits evidence of increased income over 180% FPL.
  - f. Families found eligible after October 1, 2013 will be continued on transitional child care until they reach 225% FLP or at the close of the pilot program.

- i. If approved for Transitional Child Care and income later falls below 180% FPL eligibility for transitional child care ends and an application for child care assistance under the regular CCAP program can occur.
      - ii. Families are eligible to resume Transitional Child Care if their income were to again rise above 180% FPL within the timeframes of the pilot program.
    2. The income of self-employed families shall be calculated as outlined in Section 1424.20.10 of the DHS Code of Rules.
    3. In the process of determining eligibility for CCAP, prospective budgeting is used. Eligibility is established based on the knowledge and reasonable expectation of what income and circumstances will exist in the month for which a payment is authorized. The agency representative must determine all factors of eligibility prospectively for all payment months.
      - a. The prospective budgeting method is used to determine the income which will exist during the period of eligibility for cash assistance under the RI Works Program. This means that weekly income for these cases is converted to a monthly amount using the 4.3333 weeks per month conversion method.
      - b. The projected estimate of income is valid for the following periods:
        - i. between the initial determination of eligibility and redetermination;
        - ii. between redeterminations;
        - iii. following a change in income or circumstances which is reported by the recipient or discovered by the Department.
- B. Treatment of Resources
1. Resource Limit. A determination of eligibility requires a review of the family's liquid resources. The review, for both initial eligibility and redeterminations, will be limited to the parents' statements unless the stated resources are close to limit or there is other reason to require verification. The request for verification shall be at the discretion of the DHS representative if the information given is inconsistent or questionable from information known to the Department.. The value of liquid resources must be counted toward the ten-thousand dollar (\$10,000) liquid resource limit. If the combined value of the child's or the family's liquid resources exceeds the ten thousand dollar (\$10,000) liquid resource limit, the family is ineligible and the application is denied or eligibility for assistance is discontinued.
    - a. Liquid resources are defined as any interest(s) in property in the form of cash or other financial instruments or accounts that are readily convertible to cash or cash equivalents.
    - b. These include, but are not limited to: cash, bank, credit union or other financial institution savings, checking and money market accounts, certificates of deposit or other time deposits, stocks, bonds, mutual funds, and other similar financial instruments or accounts.
    - c. These do not include educational savings accounts, plans, or programs; retirement accounts, plans, or programs; or accounts held jointly with another adult, not including a spouse, living outside the same household but only to the extent the applicant/recipient family documents the funds are from sources owned by the other adult living outside the household, plus the proportionate share of any interest, dividend, or capital gains thereon.
  2. In addition to the evaluation of resources at the time of the CCAP application, or redetermination, resources are reviewed when a change occurs, or when information is received which indicates that unreported resources may exist. If, at the time of the liquid resource evaluation, countable liquid resources exceed the liquid resource limit, resources are assumed to be in excess of the limit for the entire month.
    - a. Households are required to report a change in resources during the period between recertification dates only when the change in resource would increase the amount of the household's resources in excess of ten thousand dollars (\$10,000).
    - b. Bank accounts are liquid resources and, as such, must be verified for CCAP households, both at initial certification and at recertification. The same procedures employed at certification are used at recertification.

3. **Verification of Resources.** The applicant/recipient's statement is acceptable for verification of resources unless the household is near the resource maximum limit or the information given is inconsistent or questionable from information known to the Department. The same procedures employed at certification are used at recertification.
  - a. If information is inconsistent, questionable or the household is near the maximum, the caseworker must clearly document why the household's statement was unacceptable in the case record and request additional verification.
  - b. Photocopies are acceptable to verify resources if requested. If there is a question as to the validity of the photocopies, a DHS-91 is sent to the bank to verify the resource.
  - c. For quality assurance purposes, DHS conducts routine checks through the use of the DHS-91.
4. **Availability of a Resource.** In order to be countable in the determination of CCAP eligibility, a resource must be available to the individual. The individual must be able to use the resource to provide food, shelter, clothing, or convert it into a form in which it can be used to meet needs:
  - a. A resource is considered to be available both when actually available, and when the applicant has the legal ability to make such sum available for support and maintenance;
  - b. Resources are not available when a legal impediment exists which precludes the applicant from making the resource available for support, maintenance or child care payments.
  - c. Applicants/Recipients are required, as a condition of eligibility, to cooperate with the Department in making resources available.
5. **Availability of Funds.** Funds maintained in checking or savings accounts are usually payable on demand. An individual should be able to withdraw money from a checking account on the same day s/he presents a check.
  - a. Funds can usually be withdrawn from a savings account the same day the request is made.
  - b. However, some unusual circumstances may occur which prevent the immediate withdrawal of money, and may result in the resource being unavailable. For example, if there is a joint account with only one individual having authority to withdraw money and that individual dies, a prolonged period may elapse before the surviving owner can withdraw the money.
  - c. Certain time deposits (e.g. savings certificates or certificates of deposit) may not be legally available to the applicant until a specific point in time. If so, the policy in Subsection 4 above, regarding availability of resources is applied to determine if the resource is not countable until the maturity of the certificate.
6. **First Moment of the Month Rule.** Countable liquid resources are determined as of the **FIRST MOMENT OF THE MONTH (FOM)**. The determination is based on the liquid resources the individuals own, their value, and whether or not they are excluded as of the first moment of the month. The FOM rule establishes a point in time at which to value liquid resources; what a person owns in countable liquid resources can change during a month but the change is always effective with the following month's liquid resource determination. The kinds of changes that can occur are:
  - a. **CHANGES IN VALUE OF EXISTING LIQUID RESOURCES** - The value of an existing liquid resource may increase or decrease. For example, the value of a share of stock may decrease by thirty dollars (\$30) or increase by twenty dollars (\$20).
  - b. **DISPOSITION OR ACQUISITION OF LIQUID RESOURCES** - An individual may dispose of an existing liquid resource (e.g., close a savings account and purchase an item) or may acquire a new liquid resource (e.g., an inheritance which is subject to the income-counting rules in the month of receipt).
  - c. **CHANGE IN EXCLUSION STATUS OF EXISTING LIQUID RESOURCES** - An individual may replace an excluded resource with a non-excluded liquid resource (e.g., sell an excluded automobile for non-excluded cash) or vice versa (use non-

- excluded cash to purchase an excluded automobile). Similarly, a time-limited exclusion (such as the period for exclusion of retroactive Title II benefits) may expire.
- d. Receipt of retroactive SSI or Social Security/Disability benefits and other lump sum payments such as insurance settlements and child support arrearage payments. Changes such as SSI, SSA, and Lump Sums do not affect the countable value of liquid resources in the month in which they occur. Any change does not affect countable liquid resources until the first moment of the following month.
  - e. If countable liquid resources exceed the limit as of the first moment of a month, the recipient is not eligible for that month, unless the liquid resources are reduced by expenditure on certain allowable expenses. Expenses that may be used to reduce liquid resources, to attain or retain eligibility, in CCAP are:
    - i. Any and all expenses related to payment for education or child care for members of the family unit;
    - ii. Contributions to educational savings accounts, plans or programs owned by any member of the family unit; and
    - iii. Contributions to retirement accounts, plans or programs owned by any member of the family unit.
7. Joint Accounts and Rebuttal of Ownership. Whenever the applicant is a joint account holder who has unrestricted access to the funds in the account, ALL of the funds in the account are PRESUMED to be the resources of the applicant. The applicant is offered the opportunity to submit evidence in rebuttal as described below.
- a. A successful rebuttal results in finding that the funds (or a portion of the funds) in the joint account are not owned by the applicant and, therefore, are not the resources of the applicant.
  - b. Rebuttal of Ownership of a Resource: In order for a household member to demonstrate a lack of ownership, or only partial ownership of a resource, two (2) of the following sources of documentation must be presented as evidence:
    - i. Documents showing the origin of the resource. For example, if a bank account was opened, who opened it or whose money was used to open the account;
    - ii. Documentation through federal or state tax records as to which of the joint account holders declares the tax on the interest credited to the account as income;
    - iii. Records of who makes deposits and withdrawals and, if appropriate, of how withdrawn funds are spent. The person claiming a lack of ownership (or accessibility) should not have made any withdrawals.
    - iv. A notarized affidavit that details a written or oral agreement made between the parties listed on the resource or by someone who established or contributed to the resource, with respect to the ownership of the funds in the resource;
    - v. When the household member states that s/he does not own a bank account but is listed as a co-holder solely as a convenience to the other co-holder to conduct bank transactions on his/her behalf, evidence of the age, relationship, physical or mental condition, or place of residence of the co-holder must be provided;
    - vi. A signed, notarized statement from the household member and from either other individual(s) listed in the joint account, or the person who established or contributed to the account, stating that the applicant or recipient had no knowledge of the existence of the account.
  - c. A document or piece of evidence submitted to verify a particular fact does not count as more than one verification under the above Subsections. However, a document, piece of evidence or a statement may address more than one fact needed for verification.
  - d. If a household member cannot demonstrate that s/he is not the owner of the account through the submission of two (2) of the above listed documents, the rebuttal must be denied.

- C. **Family Cost Sharing Requirement.** Eligible families with countable income above 100% of the FPL shall pay a share of the expense for the child care services. The family shall be assessed for a share of the cost for authorized services (formerly referred to as co-payment) based on a percentage of the gross countable income for families at each level. The family share and income guidelines are set in accordance with the CCAP Cost-Sharing Payment Rate Table located as Addendum 2.
1. The family share shall be determined without regard to the number of eligible children who are enrolled or the total of services utilized. The family share shall be assigned to the first or youngest eligible child enrolled in care, that is, the eligible child who receives authorized services paid at the highest rate. The family share shall only be distributed among providers when the total amount of the family share assigned exceeds the rate paid for the first, or youngest, eligible child enrolled.
  2. A family's share of the cost for child care services approved for CCAP payment shall be recalculated any time that the family submits a new application and supporting documentation, or reports a change to DHS that may affect eligibility prior to the end of the family's certification period. DHS shall recalculate the family's share of the cost for CCAP authorized services anytime there are changes in the family's income or size of the financial unit;
  3. The Notice of Approval for child care assistance shall indicate whether a family is required to pay a share of the cost for authorized child services based on countable income. The Approval Notice shall indicate to the family the exact amount of their family share and the calculations used to determine that amount. The family shall also be informed of the amount of their family share and which provider(s) to pay in the Confirmation of Enrollment letter.
- D. **Need for Services.** To be authorized for income-based CCAP child care services, the parent(s) shall have an acceptable need for services related to employment, or in the case of non-RIW cash assistance YS Program participation, in an approved educational program, or in the case of participation in the Back to Work Rhode Island Program, in an approved job readiness/job attachment program.
1. **General Criteria: Income Eligible.** For there to be an acceptable need for services in a two-parent home, each parent shall be employed a minimum of an average of twenty (20) hours per week in a month and require CCAP child care services in order to work in accordance with E below. In addition, the parents shall each earn, per hour, an average of the greater of either the state or federal minimum wage. For there to be an acceptable need for services in a one-parent home, the parent living in the household shall be employed a minimum of an average of twenty (20) hours per week in a month, earn per hour an average of the greater of either the state or federal minimum wage, and require CCAP child care services in order to work.
  2. **Program-Specific Criteria: Non RIW cash assistance YS Participants.** To obtain CCAP authorized services, non-RIW teens applying for income eligibility shall meet the applicable general criteria as well as the following program-specific criteria:
    - a. The applicant parent shall be a YS participant, under twenty (20) years of age, and without a high school degree or its equivalent;
    - b. The applicant YS parent shall be employed, attending school or participating in education related activities, or engaged in some combination thereof for a minimum of twenty (20) hour per week, on average, in a month. CCAP child care services for YS participants who meet this requirement may be authorized for a period of up to twelve (12) months, with the end date set to correspond to completion date of the educational activity - e.g., date high school diploma or GED is received.
    - c. **Teen Parent Under the Age of Sixteen (16).** A teen parent who is under age sixteen (16) may not have a child care case in their own name; unless documentation of emancipation exists or circumstances exist that the inclusion of the parent or legal guardian would present an obstacle to securing child care.
  3. **Program-Specific Criteria: Back to Work Rhode Island Program** is defined in the Department of Labor and Training rules and regulations. Beginning October 1, 2013, and until January 1, 2015, the department shall provide child care to Income Eligible / Low-income families with

income below one hundred eighty percent (180%) of the federal poverty level who are involved in training, apprenticeship, internship, on-the-job training, work experience, work immersion, or other job readiness/job attachment programs sponsored or funded by the human resource investment council (governor's workforce board) or state agencies that are part of the coordinated program system pursuant to sections 42-102-9 and 42-102-11 of RIGL. To obtain CCAP authorized services, such applicants applying for income eligibility shall meet the applicable general criteria as well as the following program-specific criteria:

- a. The applicant parent shall be a participant in a DLT-approved training, apprenticeship, internship, on-the-job training, work experience, work immersion, or other job readiness/job attachment programs sponsored or funded by the human resource investment council, and require CCAP child care services in order to take part in job readiness/job attachment activities.
- b. The applicant parent shall be participating in job readiness/job attachment activities for a minimum of twenty (20) hour per week, on average, in a month. CCAP child care services for participants who meet this requirement may be authorized for a period of three (3) to six (6) months, with the end date set to correspond to completion date of the activity.
- c. For there to be an acceptable need for services in a two-parent home, at least one parent shall be participating in approved job readiness/job attachment activities for an average of twenty (20) hours per week in a month and require CCAP child care services in order to work in accordance with E below. In addition, any parent with earned income shall earn, per hour, an average of the greater of either the state or federal minimum wage. For there to be an acceptable need for services in a one-parent home, the parent living in the household shall be participating in approved job readiness/job attachment activities for a minimum of an average of twenty (20) hours per week in a month.

E. Limitations. The need for child care services shall be related to the periods of time in which no parent is available to provide care for the child as a result of employment. CCAP child care services shall not be authorized for an otherwise income eligible child under the following circumstances:

1. A parent of the eligible child is self-employed as a child care provider, and is requesting payment for care provided to the child during the hours they are employed in that capacity. This limitation shall not apply if the parent is an employee of a child care provider;
2. A parent is providing the child care, irrespective of whether the parent lives in the same household as the eligible child(ren);
3. A person living in the same legal residence of the eligible child(ren) is providing the child care;
4. The applicant parent's sole source of income is derived from rental and/or room and board income, and the need for services is based on activities related to obtaining or collecting that income;
5. The applicant parent's need for services is based in part or in whole on time spent working as a volunteer, or in any similar capacity in which no wages are earned, paid, or expected. Unpaid work of this kind also shall not count toward the minimum number of work hours required for CCAP income eligibility; or,
6. Such activities shall not be considered employment for the purposes of this Section and, as such, shall not count toward the minimum number of hours of work required to establish a need for CCAP authorized child care services.

F. Exceptions. In certain circumstances, families unable to meet the need for services requirements may qualify for an exception that allows authorization of CCAP services. The exceptions are as follows:

1. Parents with disabilities. Employed parents determined to have disabilities may be exempt from meeting the minimum number of hours of work and the minimum wage requirements required to establish a need for services set forth in this Subsection. An exemption shall not be granted until an assessment by an appropriate entity or provider of the parent's condition is complete, a final determination of disability is made, and the documentation verifying the parent's disability is submitted to DHS.

- a. Final decisions on whether an exemption is warranted, shall be made by a CCAU supervisor.
  - b. Notice of the decision shall be provided to the parent requesting the exemption in accordance with the requirements of Section 0850.02.08 of this rule.
2. Short Term, Employer Authorized Absences. Short-term, employer authorized, absences from work for family/medical leave, vacations, or annual or personal leave are considered to be within the parameters of employment and will not adversely affect the scope of eligibility or ability to utilize CCAP authorized care, as long as the parent retains "employee" status during such absences. In addition, the following criteria must be met:
  - a. The parent's absence from work does not exceed twenty-one (21) consecutive days in a certification period.
    - i. Absences that extend beyond these time limits must be reported in accordance with Section 0850.02.08(C)(2), and may result in a change in the scope of CCAP authorized services.
    - ii. CCAP payment for parent absences from work shall not exceed two (2) weeks as outlined in Section 0850.02.06 of this rule.
  - b. There is an expectation on the part of both the parent and the employer that the parent will return to work once the authorized absence or period of leave is over.
3. Job Loss/Temporary Unemployment. An eligibility grace period may be granted in cases when a parent of a child receiving CCAP authorized services is unable to meet the minimum number of work hours required to maintain a need for CCAP services due to temporary unemployment as a result of an involuntary job loss (excluding a quit without good cause) or the transition between jobs. In addition, the following criteria must be met:
  - a. The eligibility grace period shall not exceed twenty-one (21) consecutive days in a certification period from the date the period of temporary unemployment begins.
  - b. The grace period shall not be extended or renewed.
  - c. A parent who does not report a change in employment in accordance with the requirements established in 0850.02.08(C) (2) shall not be granted a CCAP eligibility grace period unless good cause for the failure to report is shown.
  - d. The department reserves the discretion to require a temporarily unemployed parent to submit any documentation deemed necessary to verify that continuation of CCAP eligibility during the grace period is warranted.
  - e. New applicants do not qualify to request a CCAP eligibility grace period.

## **0850.02.05 CRITERIA FOR SHORT TERM SPECIAL APPROVAL**

In a limited range of circumstances, families who are not eligible for CCAP based on categorical or income eligibility criteria related to employment plan or work requirements may be approved for Short Term Special Approval (SSACC) Child Care Assistance. SSACC may be approved for instances when there is documented evidence indicating that either the child (child-based SSACC) or the parent (parent-based SSACC) has a serious health condition that constitutes a temporary "special" need for services based on the inability of the parent to provide the necessary level or kind of child care. When applying for SSACC services, the available countable income of the financial unit shall be used in determining an applicant's eligibility. Determinations of requests for child-based SSACC shall be made, on a case-by-case basis, by the appropriate RIW or CCAU supervisor. The criteria for approval of SSACC for income and categorically eligible CCAP families differ, as specified below:

- A. SSACC Criteria for Income Eligible Families. When the requirements of this Subsection have been met, SSACC may be approved for otherwise income eligible families who no longer meet the need for services requirement established in Section 0850.02.04 due to a change in the employment status of the parent(s). As such, requests for SSACC shall only be considered for income eligible families who have been receiving authorized CCAP services and have, or are in jeopardy of losing them because of the change in the need for services.
  1. Child Based. For approval of child-based SSACC in an income eligible family, there must be documented evidence that, although the parent's employment no longer meets the need for

services requirement, the continuation of authorized CCAP services is necessary for the health and well being of the eligible child. In the case of a YS family, it is understood that school attendance can replace the work hours needed for eligibility. The determination of whether a continuation of CCAP authorized care is warranted, and as such constitutes a special need for services, shall be based on a CEDARR (Comprehensive Evaluation, Diagnosis, Assessment, Referral and Re- evaluation) of the eligible child. Accordingly, child-based SSACC for an income eligible family shall only be approved when:

- a. There is a special need for services based on a CEDARR finding that the discontinuation of CCAP services will have a direct adverse effect on the eligible child's health and well-being; and
  - b. All other income eligibility requirements have been met.
2. Parent Based. For approval of parent-based SSACC in an income eligible family, there must be documented evidence from a qualified health care provider or practitioner that the health condition of the parent prohibits both employment and the routine child care activities necessary to maintain the health and safety of the child. The special need for services is the result of a change in the parent's health status that temporarily prevents the parent from meeting the work requirements in Section 0850.02.04. A parent hospitalized as a result of an acute illness or condition, or bedridden while recovering from an illness or condition for a limited period may receive partial or full payment of child care expenses until able to resume employment subject to the general restrictions of this Subsection.
- B. SSACC Criteria for Categorically Eligible Families. SSACC may be approved for categorically eligible families who have not met their RIW employment plan requirements or who do not have a signed employment plan when the condition or health of the child or parent constitutes a special need for services.
1. Child Based. For approval of child-based SSACC for categorically eligible families, the special need for services must be established by either:
    - a. Documented evidence from a physician, qualified licensed health practitioner, program, facility or responsible government authority, that the child has a serious health condition that is not currently being treated or accommodated either because access to an appropriate program that meets the child's special needs has been denied or delayed, or is unavailable. Payment of child care expenses shall be provided under such circumstances while permanent placement in an appropriate program for the child is being arranged or located; or
    - b. A CEDARR finding that the continuation of CCAP authorized services is necessary for the health and well being of the eligible child.
  2. Parent Based. For approval of parent-based SSACC for categorically eligible families, documented evidence must be provided from a qualified licensed health care practitioner, program, facility or responsible government authority indicating:
    - a. The disorder or impairment of the parent poses a serious barrier to appropriate child care/rearing. Payment for CCAP authorized child care may be made while the parent is participating in an appropriate remediation or rehabilitation protocol, such as substance abuse treatment, parenting skills training, therapy or counseling, that will lead to the alleviation of the need for services and progress toward great self-sufficiency. In such cases, DHS may require the applicant to provide documentation of a family assessment, conducted by a qualified provider, when evaluating the need for SSACC services. However, in no instance shall DHS authorization of SSACC for a categorically eligible child include, or otherwise be based upon, an assessment of whether the parent can successfully complete the remediation/rehabilitation protocol; or
    - b. The health condition of the parent both prohibits employment or participation in a RIW employment plan and routine child care activities necessary to maintain the health and safety of the child. A parent hospitalized as a result of an acute illness or condition, or bedridden while recovering from an illness or condition for a limited period, may be eligible to receive partial or full payment of child care expenses until able to resume employment, subject to the general restrictions of this Subsection.

- C. Limitations. The scope of SSACC shall be limited as follows:
1. SSACC shall not be authorized for more than full-time in any twenty-four (24) hour period as defined in Section 0850.02.06;
  2. b) SSACC authorized services shall be approved, upon initial request, for up to three (3) months, and may only be approved for an additional three (3) months period in any twelve (12) month period, if the family provides documentation to DHS indicating that:
    - a. The parent's condition will improve during the additional time to the extent necessary for the parent to return to work or participate in their RIW employment plan, once the extension is over; or
    - b. The child's permanent placement in a long-term treatment or special needs program cannot be arranged without additional time.
  3. In no case shall child-based SSACC serve as an adjunct to or a substitute for services, administered by other government agencies or their designees that provide long-term treatment or otherwise address the special needs of a child. Similarly, authorization of parent-based SSACC is not based on an assessment of whether the successful remediation/rehabilitation can be achieved and shall not be portrayed as such for any purpose. Accordingly, authorization of SSACC under the requirements set forth in this section shall not be construed to or in any way mitigate, or otherwise address, the underlying cause -- e.g., impairment, serious health condition, etc.--creating the need for services.
- D. Notices, Rights, and Responsibilities. Families applying for SSACC are afforded the same right to timely and adequate notice, to appeal DHS decisions and to be informed of application and enrollment status applicable to all other CCAP applicants/beneficiaries set forth in Section One. Except as the special need for services requirements for the SSACC established in this Section apply, the responsibilities of DHS, approved providers, and the families of an eligible child related to application, enrollment and payment of allowable child care expenses shall also be the same as those specified for the CCAP.

## **0850.02.06 AUTHORIZATION OF CHILD CARE SERVICES**

Upon determining that a family is either categorically or income eligible for the CCAP, the RIW or CCAU representative shall make an assessment of the scope of authorized child care required to meet a family's need for services.

- A. Assessment of Need for Services. The authorization for CCAP child care services is based on an assessment of the following factors related to the need for services:
1. The number of hours each day per week that the parent(s) of an eligible child is employed or engaged in a RIW or YS approved activity that requires child care services. Up to one (1) hour per day of child care may be added to the daily total to cover travel time from the child care location to place of employment/approved activity and return. Additional travel time may be allowed if there is a documented need, related directly to meeting work or employment plan commitments.
  2. In cases where the parent is requesting CCAP services under either Subsection 0850.02.03, 0850.02.04 or 0850.02.05, the allowable child care expense is based on the total number of hours reported on the work schedule provided in the CCAP application and updated on interim reports that a parent is not available to provide routine child care for the child. Applicants are responsible to reports changes with schedules of work consistent with provisions established in Section 0850.02.08.
- B. Scope of CCAP Authorized Child Care Services. Upon completing the assessment of a family's need for services, the RIW or CCAU representative determines the scope of CCAP child care services appropriate for each eligible child in the family. CCAP child care services are then authorized as follows:
1. Full-time (FT) child care, for thirty (30) or more hours per week;

2. Three-quarter time (3QT) child care from twenty (20) up to twenty-nine (29) hours per week.
  3. Half-time (HT) child care, from ten (10) up to nineteen (19) hours per week; and
  4. Quarter time (QT) child care, for less than nine (9) hours per week.
- C. Limitations. Authorized child care shall be utilized within the following parameters:
1. Certification Period. The department authorizes CCAP child care for a specific period of time that begins on the initial eligibility date, and continues until the next scheduled date, as specified in 0850.02.02(D), unless it has been predetermined by the RIW or CCAU representative that the family's need for services can be met by authorizing CCAP child care for a shorter period of time.
  2. Need for Services. CCAP authorized child care corresponds to, and is generally expected to be utilized during, the hours when a family has a need for services as defined in Section 0850.02.01 of these rules.
  3. Multiple Providers. An eligible child may receive CCAP authorized services from multiple providers if necessary for a family to meet a need for services due to split shifts or non-traditional employment schedules, but only in instances in which the hours of authorized child care rendered by each provider do not overlap. In no case, shall DHS pay more than one provider for the same hours of child care services authorized for a particular eligible child.
  4. Hours for School Age Children. CCAP services shall not be authorized for school age children during hours when school is in session, which are defined as from 9:00 AM to 2:00 PM.
  5. Further, CCAP services will not be authorized for youths aged thirteen (13) to sixteen (16) years old, who have no approved disability, for the hours from 5:00 AM to 9:00 AM.
  6. Payment. Payment for CCAP authorized services shall only be made when rendered by child care providers approved by DHS, who meet the requirements established in Section 0850.03.01, of this rule.
  7. Age Restrictions. Care shall not be authorized for eligible school age children age thirteen (13) and over unless a child has a documented disability that requires the child to have adult supervision.
  8. Authorized Absence. An eligible child, enrolled with an approved provider, shall not be absent for more than two (2) full weeks of authorized child care in a given twelve (12) month period, unless granted a good cause exemption by DHS as a result of a serious health condition or unusual family circumstance.
    - a. Parents shall make requests for good cause exemptions, in writing, to the unit of DHS that determined eligibility for the CCAP. Timely notice, including a statement of appeal rights, shall be sent to the family by DHS explaining the basis for granting or denying the request for an exemption to the two week limit on absences from authorized CCAP child care.
      - i. Once the two (2) week limit has been reached, no payment shall be made for periods of authorized child care in which the eligible child is not in attendance unless a good cause exemption has been granted.
      - ii. The department reserves the right to consider repeated extended absences of an eligible child when making recertifications of CCAP eligibility.

## **0850.02.07 ENROLLMENT FOR CCAP AUTHORIZED SERVICES**

Through the enrollment process, the family of an eligible child and the CCAP approved child care provider of choice make the arrangements necessary for the delivery of CCAP authorized services, in accordance with the requirements established by the department for payment of allowable child care expenses. The child care provider is required to transmit the pertinent information about these arrangements to DHS using the CCAP automated enrollment system. All CCAP approved providers shall have access to the CCAP automated enrollment system and are required to enroll all eligible children through that system as a condition of receiving payment for CCAP authorized child care services. Enrollment responsibilities for CCAP authorized services are delineated as follows:

A. DHS Responsibilities.

1. CCAP Certificate Number. DHS shall issue each family applying for child care assistance a CCAP certificate number, to serve as a unique identifier for the purpose of enrolling an eligible child for authorized services and establishing a basis for payment to a CCAP approved provider. Both the letter acknowledging that an application for the CCAP is pending, and a certificate (Certificate of CCAP Approval) appended to the notice approving CCAP eligibility shall display prominently a family's CCAP certificate number. In order to enroll an eligible child the family is required to present the CCAP approved provider of choice with the certificate number to verify either that application for CCAP services has been made or eligibility for services has been approved. The approved provider uses the certificate number to enroll the family for authorized services via DHS secure CCAP automated enrollment system. Enrollment must be completed before or during the first week that CCAP authorized services are provided.
2. Central Provider Directory (CPD). The CPD contains the names of all child care providers that have applied for and met the minimum requirements to be approved to participate in the CCAP. A family wishing to use a provider who is not in the CPD shall be provided with information explaining DHS approval requirements as specified in Part Three of this rule. Types of approved providers are defined in Section 0850.01.03.
3. Confirmation of Enrollment. Once the enrollment process has been completed, a letter shall be sent from the department to both the family and provider that confirms enrollment of the child(ren) and indicates the assignment of the family's share of the cost for authorized services, if any. DHS also sends a letter confirming enrollment when there is a change in approved providers. In addition, a written letter discontinuing services is sent by DHS to the previous provider and copied to the family.
4. Authorization for Payment. DHS shall initiate the process for authorizing payment to a provider for allowable child care expenses upon receipt of the notification that an eligible child has been enrolled. DHS reserves the right to deny payment for services to providers who fail to enroll eligible children within the first week that an eligible, or potentially eligible, child begins care with that provider.

B. Responsibilities of the Family. To initiate the process of enrolling an eligible child for CCAP authorized child care services, the family of the child shall contact a CCAP approved provider and present the Certificate of Approval for CCAP services or, its CCAP certificate number.

1. Enrollment During The Pending Period. As indicated in Section 0850.02.02, some approved child care providers may be willing to enroll a child, using the CCAP certificate number, while the application is still pending and before the final determination of eligibility.
  - a. The certificate number may first be issued to the family in the pending letter, which acknowledges that the application has been received and is pending further review.
  - b. In RI Works cases, if no pending letter is sent and the application is approved, the certificate number is issued to the family in the Notice of Approval. In such instances, the following conditions apply:
    - i. If the application for CCAP services is subsequently denied by the department, no payment shall be made for any child care services rendered during the period when the application was pending and before the final determination of eligibility.
    - ii. If a family does not give their DHS certificate number to a provider, the provider may hold the family liable for payment for any child care services used.
2. Providing Information to CCAP Approved Providers. The family of the child shall present the CCAP certificate number to an approved provider when making arrangements for authorized child care services.
3. The family shall also provide any information required for CCAP web or telephone enrollment requested by the provider.
4. Enrollment with Multiple CCAP Approved Providers.
  - a. DHS shall not make payment to more than one approved provider for any one hour or set period (e.g., before school care) of CCAP authorized child care services.

- b. A family choosing to enroll a child for authorized services with multiple providers shall advise each provider accordingly when making arrangements for child care.
    - c. The CCAP automated enrollment system prevents enrollment of, and payment for, services to an eligible child during overlapping hours.
    - d. No more than one (1) provider shall be authorized to provide full time services to an eligible child for a specific period of care.
  - 5. Changing Providers. The family of an eligible child may choose to change approved child care providers at any time while authorized for CCAP child care services.
    - a. However, DHS is permitted to make payment to only one approved provider for a particular hour or set period of CCAP authorized child care once the week begins.
    - b. Accordingly, families are best served when changes in providers are arranged to take effect at the start of the week (Sunday). To the extent time and circumstances allow, notification of the change should be made by the parent to any providers involved. In general, however, to change approved child care providers a family is required to present the CCAP certificate number to the new provider of choice and make the arrangements necessary for authorized child care services. Enrollment information sent to DHS by the new approved provider through the CCAP automated enrollment system shall automatically disenroll the eligible child from, and thereafter prohibit payment for, child care services rendered by the child's previous care provider. Families may change approved providers at anytime during the CCAP eligibility period.
  - 6. Services in Excess of CCAP Authorized Child Care. A family may choose to enroll an eligible child for services in excess of the CCAP period authorized. No CCAP payment shall be made for any unauthorized hours of child care even with an approved provider.
- C. Responsibilities of CCAP Approved Providers. It shall be the responsibility of the CCAP approved provider selected by the family of an eligible child to officially enroll a child for authorized services before or during the first week that CCAP authorized services are provided.
- 1. Only child care providers who have been approved and entered into a signed and valid DHS-Approved Provider Agreement, have access to the DHS CCAP automated enrollment system. Both DHS approval and access to the CCAP automated enrollment system are necessary preconditions for provider participation in the CCAP. (See Section 0850.03 of this rule for requirements for approval.)
  - 2. Provider Enrollment Procedures. The approved child care provider collects the information necessary to officially enroll a child for the CCAP services in the process of making arrangement for child care with the child's parent(s). Such information includes: the CCAP certificate number; the child's full name and date of birth; and, the start and, if known, end dates for the authorized services requested. The enrollment process varies somewhat depending on whether the family's application for the CCAP is under review and eligibility is pending, or eligibility has been approved, as follows:
    - a. Eligibility pending. The approved provider shall use the CCAP certificate number issued by DHS in the letter acknowledging receipt of the application, as specified in Section 0850.02.02, when enrolling a child whose eligibility for authorized services is pending. The enrollment process is not completed unless and until CCAP eligibility has been approved. Any provider that has not been approved by DHS shall not initiate enrollment of a child for the purposes of seeking CCAP payment, irrespective of whether a final determination of eligibility has been made. If the application for CCAP services is subsequently approved, payment for any CCAP authorized services rendered while the application is pending shall be made by DHS to the approved provider as long as the child was appropriately enrolled. Upon receipt of payment from DHS, the approved provider shall refund the family for any allowable child care expenses paid by the family during the period in which the application was pending. The approved provider shall not apply any refund due the family to cost-sharing obligations the family may incur for CCAP authorized services that may be rendered at a later date, unless expressly requested, in writing, by the eligible child's family.

- b. Eligibility approved. An approved provider enrolls a child using the DHS CCAP automated enrollment system.
  - c. The enrollment process is complete when DHS receives notification from the provider via DHS CCAP automated enrollment system. If eligibility has been previously approved, DHS sends a letter confirming enrollment to the family and provider. The letter shall serve as notification to the approved provider that DHS has accepted the eligible child's enrollment. The approved provider may begin to bill DHS for allowable child care expenses.
- 3. Dis-enrolling Children. The approved provider shall dis-enroll a child immediately upon receiving notice that an eligible child shall not be using services any longer, for any reason. Upon receiving notification from the family of an eligible child that alternative child care arrangements have been made, the eligible child shall be dis-enrolled, as appropriate, and the relevant information sent to DHS via the CCAP automated enrollment system.
- 4. Failure of the parent to properly notify a provider of the child's disenrollment, shall not constitute grounds for continued payment.
- 5. Provider Capacity. CCAP approved child care providers shall monitor enrollment patterns to ensure that the number of children receiving services at any one time remains within the provider's authorized maximum capacity; that is, the total number of children in a provider's care- -both CCAP eligible and non-eligible children.
  - a. The Rhode Island Department of Children, Youth and Families (DCYF) establishes the maximum capacity for all state regulated child care centers and family child care homes in the applicable standards for licensure. CCAP approved providers subject to DCYF regulations shall not be permitted to enroll an eligible child through the DHS CCAP automated enrollment system when at full capacity.
  - b. Approved license exempt providers, though not directly regulated by DCYF, are prohibited by the State from caring for more than three (3) unrelated children or up to six (6) children related to the provider at any one time without obtaining DCYF licensure as a family child care home. Any children of the license exempt provider are excluded from the count until enrollment reaches the limit of three (3) unrelated children. The children of the license exempt provider who are under six (6) years of age count toward the maximum limit of six (6) related children. DHS shall not make payment for an eligible child once the maximum number of unrelated children allowed for a license exempt provider has been reached.
  - c. Approved child care providers cannot retroactively enroll an eligible child. Approved providers must enroll both eligible and pending children before or during the first week that care is delivered if DHS payment is anticipated.

## **0850.02.08 NOTICES, RIGHTS AND DUTIES**

To ensure that the Child Care Assistance program (CCAP) is administered in an equitable, effective and efficient manner, the following requirements have been established:

- A. Notices. Applicants for the Child Care Assistance Program shall receive timely and adequate notice from DHS of eligibility determinations. The department shall also provide timely and adequate notice of any adverse decisions that terminate or reduce benefits.
  - 1. Notice of Approval. Upon determining that an applicant meets the general requirements for the CCAP in Section 0850.02.01 and the criteria for either categorical (0850.02.03) or income (0850.02.04) eligibility, Notice of Approval shall be sent by DHS informing the family of the eligibility start and end dates and the scope of services authorized. The notice shall also indicate whether an income eligible family is required to pay a share of the cost for CCAP authorized services and the amount of that family share in accordance with the table included as Addendum 2 of this rule. In addition, the Notice of Approval shall state that any eligible children in the family shall only be enrolled for CCAP authorized child care services by a CCAP approved provider, who has a signed and valid DHS-CCAP Approved Provider Agreement and is listed, accordingly, in the Central Provider Directory (CPD). Notices of

approval are also sent when there are additional children in the family approved for the CCAP. An approval notice may include, as an attachment or separate enclosure, any information about the CCAP that DHS deems necessary and appropriate to assist families in making arrangements to enroll an eligible child for authorized services.

2. Notice of Adverse Actions. DHS shall send timely and adequate notice of any decisions that adversely affect a family's CCAP eligibility or the scope of authorized services.
    - a. All notices of adverse action shall contain:
      - i. acknowledgment of a client's request for withdrawal of an application, or discontinuance of benefits, if applicable;
      - ii. the reason for the proposed adverse action and citation of the applicable rule herein;
      - iii. a statement indicating that the family may discuss the pending adverse action with the appropriate RIW or CCAU representative and, if further review is deemed necessary, schedule an Adjustment Conference to the discuss the action further with the designated supervisor; and
      - iv. and explanation of the family's right to request a hearing within thirty (30) days of the date of the notice. Notices in this category include those indicating denial or discontinuation of CCAP eligibility, or change in CCAP authorized services.
    - b. The notice of denial shall be sent by DHS to a family when a department representative determines that a case, or an applicant in a case, is ineligible for the CCAP.
    - c. The notice of eligibility discontinuation shall be sent when a decision made by the department results in the discontinuance of CCAP eligibility for a particular child or for the family as a whole.
  3. A notice of change in authorized services shall be sent to a family in situations in which a DHS decision results in change in the scope of authorized services or the family share obligation that reduces the level of CCAP benefits or otherwise adversely affects the family.
    - a. When a change in the family's eligibility or need for services results in a reduction, suspension, or discontinuance of DHS payment to the provider, a notice of adverse action shall be sent to the family at least ten (10) days prior to the effective date of the action. However, not all changes in the scope of CCAP authorized services are considered adverse actions. A notice is also sent, for example, when a change in family income results in a decrease in the family's cost-sharing obligation.
    - b. Notice of Eligibility Redetermination. Eligibility for the CCAP shall be redetermined by DHS on a periodic basis in accordance with the applicable program requirements if the recipient is categorically eligible; or at no more than twelve (12) month intervals if the recipient is income eligible.
      - i. DHS shall provide families with notice, in writing, of the date of the recertification and by no later than the first day of the last month of the current eligibility period.
      - ii. The Notice shall indicate that the family must make re-application for CCAP eligibility by submitting the appropriate signed form and any documentation required for the purposes of verifying eligibility or the need for services, as indicated in Section 0850.02.4.
      - iii. Once the eligibility recertification process has been completed, DHS sends either a Notice of Approval, or Denial, or a Notice of Adverse Action, as specified in this Subsection.
- B. Rights Applicants for, and beneficiaries of, the Child Care Assistance Program have rights during the determination of eligibility, and during the receipt of benefits.
1. Right to Appeal and Request a Hearing. In conjunction with notices informing applicants/beneficiaries of initial eligibility determinations, adverse actions, and recertifications, DHS shall inform the family of the right to appeal and request a hearing.
  2. The Notice of Approval shall include information pertaining to the right to appeal the eligibility date, the amount or type of authorized services, the family's cost-sharing obligations, and

- any other matters related to the scope of CCAP benefits approved.
3. Notice of adverse actions shall include information pertaining to the right to appeal DHS decision (e.g., denial, discontinuation, change in authorized services), the scope of its impact, and the basis on which the decision was made. Appeals shall be sent to the office or unit of the department that made the determination of eligibility or decision resulting in an adverse action.
- C. Duties Both DHS and the family of the eligible child have a duty to provide certain kinds of information, as follows:
1. DHS: Confirmation of enrollment. It is the duty of DHS to provide the family of an eligible child with written Confirmation of Enrollment for CCAP authorized services.
    - a. Accordingly, upon receiving notification of enrollment of an eligible child from an approved provider, DHS shall send a client written confirmation of an eligible child's enrollment for authorized services by the provider.
    - b. The Confirmation of Enrollment shall specify the approved provider who enrolled the eligible child and, as such, who shall receive payment, if any is required, from DHS for CCAP authorized child care services. Any cost-sharing obligations for an income eligible family shall also be specified in the Approval Notice and the Confirmation of Enrollment.
  2. Applicant: Reporting requirements.
    - a. It is the duty of the parent or relative caregiver to make accurate, complete, and timely disclosure of all information necessary for DHS to determine the following:
      - i. The family's eligibility for child care benefits;
      - ii. The family's authorized hours for child care Services; and,
      - iii. The family's child care co-payment.
    - b. Such disclosure shall be made at the time of initial application and determination of eligibility, at redetermination of eligibility, and per RIGL 40-5.2-14, within ten (10) days of any change in the following information:
      - i. address
      - ii. household composition
      - iii. increases or decreases in wages and salaries of greater than one hundred dollars (\$100) per month
      - iv. other household income such as Child Support, TDI, Unemployment Insurance, SSI, etc,
      - v. schedule of work hours
      - vi. resources: Any change in the amount of countable resources if the change would affect eligibility, refer to Section 0850.02.04 (B) (2)
      - vii. employers
      - viii. employment commitments and any related approved activities
      - ix. citizenship
      - x. health status (if SSACC eligible)
      - xi. any other matters related to the general requirements and criteria for CCAP categorical or income eligibility, the authorization of services, and the payment of allowable child care expenses relating to the requirements and criteria included in Sections 0850.02.01 - 0850.02.05
    - c. Changes should be reported and documented to the unit of the department responsible for determining CCAP eligibility.
    - d. In addition, RIW cash beneficiaries shall report absences of a dependent child from the home, expected to exceed thirty (30) days, within five (5) days of the date the parent becomes aware of the child's anticipated absence.
    - e. If the agency representative discovers that the household failed to report a change as required by Section 0850.02.09. and as a result, received child care benefits to which it was not entitled, the agency representative refers an improper payment claim to the FRED/Fraud/CCRU Unit.
    - f. An improper payment occurs when the child care benefit amount paid exceeds the benefit that would have been issued if the payment were calculated correctly based

- g. on accurate information that was reported, verified, and acted on in a timely manner. The FRED/Fraud/CCRU Unit establishes whether the improper payment was agency caused, household caused, or fraud and recovers the improper payment in accordance with Section 0850.05.
- 3. When information provided to DHS in conjunction with the duty to report requires a change in CCAP authorized services, the following apply:
  - a. If the resulting change in CCAP authorized services does not adversely affect the family, implementation will begin, in most circumstances, on the first Sunday following the date the report was made to DHS;
  - b. If the resulting change in CCAP services has an adverse impact on the family, notice of the change shall be provided by DHS to the family at least ten (10) days prior to the implementation date.
- 4. Any change in the amount of income by any member of the financial unit must be reported to DHS within ten (10) days of the date the change takes effect. Upon receipt of the report, CCAP eligibility shall be recalculated based on the reported change in income.
  - a. For income eligible families, changes in the amount of gross monthly income of one hundred (\$100) dollars or less need not be reported until the next certification period. This exception accommodates occasional bonuses, overtime and seasonal changes in employment.
  - b. Changes in sources of income and in household composition must also be reported within ten (10) days of the date the change takes effect.
- 5. Any change in the amount of countable resources (See Section 0850.02.04,B,2) available to the financial unit must be reported to DHS within ten (10) days of the date the resource level changes, if the change would affect eligibility. Upon receipt of the report, CCAP eligibility shall be recalculated based on the reported change in resources.

### **0850.02.08.05      *Improper Payments***

- A. Underpayment: If the household was eligible to receive child care assistance benefits, but received a benefit that was less than that to which they were entitled, or the failure to issue a benefit for a benefit month in which the household was eligible for such a benefit constitutes an underpayment.
  - 1. The agency representative corrects the underpayment as soon as possible, but not later than thirty (30) days after discovery of the underpayment, to a current recipient or one who would be a current recipient had the error causing the underpayment not occurred.
  - 2. In cases involving an underpayment and an overpayment in the same month, the agency representative must factor in both in determining what the correct payment should have been. If an underpayment still exists, it is promptly corrected.
  - 3. For purposes of determining eligibility and the amount of assistance, a retroactive corrective payment is not considered income, nor is it considered a resource in the month received or in the following month.
- B. Overpayment: An overpayment occurs when the child care benefit amount paid exceeds the benefit that would have been issued if the payment were calculated correctly based on accurate information that was reported, verified, and acted on in a timely manner.
  - 1. If the agency representative discovers that the household failed to report a change as required by Section 0850.02.08(C) (2), and as a result, received child care benefits to which it was not entitled, the agency representative refers an improper payment claim to the FRED/Fraud/CCRU Unit.
  - 2. The FRED/Fraud/CCRU Unit establishes whether the improper payment was agency caused, household caused, or fraud and recovers the improper payment in accordance with Section 0850.05.

## **SECTION THREE – CHILD CARE PROVIDER DIRECTORY**

## **0850.03 CHILD CARE CENTRAL PROVIDER DIRECTORY**

The Department of Human Services shall make payment only for CCAP authorized child care services when rendered by DHS CCAP approved child care providers. To obtain approval, child care providers shall meet the minimum requirements set forth in this Section, including entering into an agreement with DHS that fulfills the requirements set forth in this subrule. Providers that have obtained DHS approved status are maintained in the CCAP Central Provider Directory (CPD) operated by the Office of Child Care (OCC). The OCC established the CPD to serve as the single point of entry for all providers seeking approval to participate in the CCAP and receive payment for authorized child care.

- A. A provider may begin to provide authorized services to CCAP eligible children during the week that an application for the CCAP approval has been submitted to the OCC. However, DHS shall only make payment for such services when, and on the condition that, the provider is granted CCAP approved status, completes the introductory trainings and enrollment, and complies with reporting activities specified in this rule.
- B. DHS shall discontinue payments when a provider exceeds the number of allowable children in its care or has evidence of provider non-compliance with the current approved Provider Agreement (APA), and or DCYF licensing regulations.

### **0850.03.01 Central Provider Directory (CPD) Approved Providers**

The CCAP Central Provider Directory (CPD) standardizes the process for approving child care providers to participate in the CCAP and provide a central source of information about, and for, CCAP approved providers. The process for gaining entry to the CPD, and attaining CCAP approved status, varies depending on type of child care provider.

- A. Categories of CPD Approved Providers. In general, entry into the CPD shall be limited to the following categories of child care providers:
  - 1. DCYF Licensed Child Care Providers.
    - a. Child care providers regulated by, and operating in accordance with, the standards established by the Rhode Island Department of Children, Youth and Families (DCYF) appropriate to the child care setting.
    - b. Providers in this category include licensed center-based child care programs, group family child care homes, family child care homes and school-age programs.
    - c. Also included are summer camp programs operated by licensed centers where DCYF center standards are maintained during the entire day. Summer camps, by definition, may not operate for more than twelve (12) weeks per year.
  - 2. License exempt Child Care Providers.
    - a. Relatives, friends and/or neighbors of families eligible for CCAP who are not required by law to obtain DCYF licensure, but are authorized to participate in the CCAP.
    - b. Providers in this category will only be approved as long as they have a CCAP pending or eligible child in their care and have been successfully screened by DHS as specified in Section 0850.03.02 of this rule; and
  - 3. Comprehensive Early Childhood Education Program: Programs licensed by DCYF, approved by the Rhode Island Department of Education (RIDE) to operate half (1/2) day pre-school programs and approved by DHS as meeting the CCAP program requirements.
- B. Scope of CCAP Approval. For the purposes of the CCAP, "approved" means the child care provider has met the requirement to enroll eligible children through the DHS CCAP automated enrollment system, has received payment for allowable child care expenses, and has participated in certain DHS programs.
  - 1. Although these requirements reflect the minimum standards for safe and healthful child care, CCAP approved status is not, and shall in no way be construed as, related to the quality of services rendered by the child care provider.
  - 2. DHS will not pay providers for services rendered prior to the week that the CPD receives their application to be a CCAP approved provider.

## 0850.03.02 CPD Application for Approval Process

Child care providers who fall into the categories defined in Section 0850.03.01 of these rules, may apply for entry into the CPD. In the event that the family of an eligible child selects a child care provider that is not listed as approved in the CPD, the provider must contact the Office of Child Care, to request the appropriate application forms and related information about obtaining CCAP approved provider status. The process for becoming approved in CCAP and entered into the CPD includes both general and category specific application requirements, as outlined below.

- A. General Access Requirements. All child care providers seeking access to the CPD and CCAP approved status shall meet the following general requirements:
1. Applications shall be made on forms approved by the department. The application may vary in length and type, depending on the category of provider. Completed and signed applications, along with any required documentation, shall be submitted for review to the Office of Child Care.
  2. All CCAP approved child care providers shall sign a CCAP Approved Provider Agreement (APA) that establishes the respective responsibilities and obligations of both the Department and the provider as well as the grounds for discontinuation of approved status. No payment shall be made for allowable child care expenses until the Department receives the original APA, signed and dated by the child care provider and notarized or witnessed by a member of the staff of the OCC. Providers shall agree to the terms and conditions set by DHS for:
    - a. Completing the APRR;
    - b. Enrolling eligible children;
    - c. Complying with maximum capacity limits;
    - d. Transmitting documentation of authorized services rendered;
    - e. Establishing the DHS authorized payment rate for services provided to CCAP eligible children enrolled in care as well as the payment method and interval;
    - f. Ensuring the safety and well-being of children in their care; and
    - g. Filing timely reports to DHS about changes in enrollment, licensure, capacity or any other such matters as deemed necessary to maintain the CPD and authorize payment for services.
  3. Providers, and any substitute providers, shall be successfully screened through a background clearance and criminal record check. All members of the provider's household, at the time approved status is initially requested, and at two year intervals thereafter must submit to the background clearance. The screening process entails a background clearance performed by DCYF through the Rhode Island Children's Information System (RICHIST), and a criminal record check (also referred to as a background criminal investigation or BCI) conducted by the Rhode Island Attorney General's Office. To be successfully screened, the following criteria shall be met:
    - a. DCYF/RICHIST clearances. There shall be no disqualifying information, and no record of substantiated involvement in an investigation that may result in disqualification, as defined in DCYF policy 700.0105 Clearance of Agency Activity, in the RICHIST background clearances of the provider and members of the provider's household. Any changes in the composition of the household must be reported immediately. Background checks on the new household member shall be conducted anytime there is a change in the composition of the approved provider's household.
    - b. Criminal Records Check. There shall be no evidence of criminal activity in the BCI record check of the provider and members of the provider's household. For the purposes of this Section, evidence of criminal activity is defined as a conviction or plea of nolo contendere in any criminal matter or the fact that the individual has outstanding or pending charges related to any Types of Criminal Activity detailed in the RI Department of Children, Youth and Families Policy; 900.0040 Criminal Records Check (attached as Addendum 1 Criminal Records Checks - Addendum, Disqualifying Information).

- c. Office of Child Care Review. The Office of Child Care reserves the discretion to deny approval of an application in circumstances when the evidence in the record of a member of the household indicates a pattern of behavior that poses a risk to the safety and/or well-being of the eligible children to receive care. Such a determination shall only be made subsequent to a comprehensive review of the information provided through the clearances and background checks required in this Section, as well as any related official documents pertaining to the criminal record of the applicant or household member that may become available.
  - 4. Providers shall be U.S. citizens or submit documentation of a legal immigration status that includes the appropriate authorization to work in the child care field, or a related industry. DHS is prohibited from making payment to, and therefore will not approve, non- citizen providers who do not have proof of such authorization; and
  - 5. Meet any category specific requirements set forth in this subsection.
- B. Category Specific Access Requirements. In addition to the general access requirements, child care providers shall meet the following category specific requirements in accordance with R.I.G.L 40-5.1-17(b):
  - 1. DCYF Licensed Child Care Providers. To be eligible to be CCAP approved, a child care provider operating under the jurisdiction of DCYF shall:
    - a. Provide documentation of a valid State of Rhode Island license to operate, deemed by DCYF to be in good- standing, and meet any additional requirements specified by DHS.
      - i. Individuals operating, or employed by, child care centers and family homes regulated by DCYF are subject to screening -- including both a background clearance and criminal records checks -- as part of the process of obtaining and maintaining licensure. Accordingly, a valid license in good standing is considered evidence of successful screening for the purposes of this Section.
      - ii. For continued eligibility, all licensed providers are required to submit a schedule of their rates for non-assisted or non- subsidized families. If a provider's license lapses, is revoked, or otherwise becomes invalid, DHS shall initiate appropriate action to discontinue approved provider status. A provider whose approved status is discontinued must submit a new application to be considered for reinstatement as CCAP approved provider.
    - b. For continued approved provider status, all licensed providers are required to complete and submit a CCAP Approved Provider Rate Report (APRR) that includes their published rate schedule. The CCAP APRR specifies the actual rate a provider charges for child care services rendered to any non-CCAP subsidized families in all rate categories. The APRR is used to determine the DHS Authorized Payment Rates for Providers. If a provider does not have a published rate schedule, the provider shall make a statement attesting to that fact, as indicated, in the appropriate Section of the CCAP APRR.
    - c. For continued approved provider status, all licensed providers shall maintain a minimum of designation of One Star in the Quality Rating Improvement System. Maintenance of a program's Star level designation includes the completion and submission of a Quality Improvement Plan to ensure compliance with the Quality Rating and Improvement System criteria outlined in addendum 4, 5 & 6 in this rule.
  - 2. License exempt Child Care Providers. To be eligible for CCAP approval, a license exempt provider shall be a relative, friend or neighbor of an eligible family for CCAP who has been requested to provide child care services to a CCAP pending or eligible dependent child and submit a completed and signed CPD/CCAP application packet which includes the following:
    - a. A signed Health and Safety Certification Form in which the provider attests to being free of any physical, mental and/or emotional condition(s) with the potential to endanger children or impede the ability to care for children.
    - b. Proof of completion of the Approved CCAP Health & Safety Training Module
    - c. If an applicant is receiving disability related income and/or supportive health care

services, or has been hospitalized for a chronic condition for one (1) day or more in the last year, a treating physician must submit either medical documentation or a signed letter, indicating that the applicant is capable of providing safe and appropriate care for children.

- d. A W-9 Form (Request for Taxpayer Identification Number and Certification) completed and signed by the provider;
- e. Proof that the applicant is at least twenty-one (21) years old as verified by a birth certificate or other legal document that contains an applicant's date of birth;
- f. A valid social security number and proof that the applicant is a United States citizen or a non-citizen who is lawfully entitled to reside and work in the United States;
- g. Proof of the applicant's Rhode Island residency and of a stable address. A post office box is not an acceptable form of proof of Rhode Island residency, though it may serve as an applicant's official mailing address.
  - i. As used in this subrule, a stable address means that the applicant intends to maintain one principle place of residence once approved for the CCAP. For the purposes of CCAP, a stable address is necessary to ensure prompt enrollment of eligible children, timely payment for authorized services and to protect the safety and security of the child care environment.
  - ii. A signed and dated lease or rental agreement in which the applicant, or the parent or spouse of the applicant, is a legally responsible party shall be considered acceptable proof of a stable address. A person who lives in a residence as a boarder is not considered to have a stable address and, as such, does not meet the requirements of this Section.
  - iii. At least ten (10) days prior to the actual date of a planned move, an approved license exempt provider must submit to the Office of Child Care (OCC), the information necessary to verify the address of, and the intent to maintain, a new principal place of residence. The provider shall also report any changes in household composition that occur in tandem with, or as a result of, the change in residence.
  - iv. An approved provider who makes more than two (2) changes in the principal place of residence during the two (2) year period of CPD status is not considered to have a stable address. Accordingly, CPD status of such providers is subject to review by the Office of Child Care and possible discontinuation of approved provider status.
- h. Proof that there is a working telephone accessible at all time at the applicant's residence as verified through a current phone bill. A cell phone number is acceptable, provided that documentation is provided showing that the phone is attached to the provider and the provider's residence;
- i. Information on the applicant, and all adult members of the applicant household, including social security numbers and dates of birth; and
- j. A CCAP Parent-Provider Enrollment Agreement for each CCAP assisted child the provider intends to care for signed by a parent who has submitted an application for child care assistance from DHS and is currently pending or eligible for such assistance from the CCAP; and
- k. A self-declaration specifying how many children (both CCAP assisted and non-CCAP assisted) will be rendered services, including any related children. License exempt providers are limited to caring for three (3) unrelated children, or six (6) children if an acceptable degree of relationship to the provider can be proven. The provider's children under six (6) years of age shall be included in the maximum number of six (6) related children.
  - i. In instances in which the eligible children are related to the provider, legal documentation must be submitted to the CPD verifying that the provider has a relationship of acceptable degree to the eligible child(ren). For the purposes of the CCAP, a relationship of acceptable degree is an eligible child's aunt, uncle, grandparent, great grandparent, great aunt, great uncle, or adult sibling age twenty-one (21) or older.

- ii. The Central Provider Directory (CPD) shall accept as verification of the provider's relationship the legal documents specified in Section 1406.15.05 of the RIW administrative rules. Information about the required legal documentation shall be made available to the provider by the OCSS upon request.

### **0850.03.03 Determination/Maintenance Of Provider Status**

The Office of Child Care shall review a child care provider's application, complete the screening process, where appropriate, and make a determination of the CPDs provider status in no more than thirty (30) days from the date the appropriate signed application form and any required documentation are date-stamped as received by DHS.

- A. **CCAP Approved Status Granted.** Upon determining that a child care provider has met the general and category specific requirements, signed the CCAP Approved Provider Agreement (APA), and completed the CCAP Approved Provider Rate Report (APRR), DHS shall provide notification in writing of approved status to the provider. Upon completing the Approved Provider Introductory Training, the provider gains access to the CCAP automated enrollment system.
- B. **Application Denied.** Applicants who do not meet the general and category specific requirements shall be denied CCAP approved status.
  1. The Department shall send written notice to the child care provider indicating the reasons for denial and providing information on how to request a hearing and appeal the decision.
  2. Any provider who has been denied on two occasions must wait a period of twelve (12) months before re-applying to be a CCAP approved child care provider.
- C. **Application Pending.**
  1. DHS shall not make payment for allowable child care services rendered during the period while the application for approved status is pending.
  2. However, if approved status is granted, the provider will be reimbursed for such services at the DHS Authorized Payment Rate, in accordance with Section 0850.04.02, but only after an Approved Provider Agreement has been signed and the Approved Provider Introductory Training has been completed.
- D. **Approved Status Discontinued.** The Department shall reserve the right to remove a child care provider from the CPD and discontinue approved status in CCAP upon obtaining evidence that the provider has not met one or more of the criteria outlined in these rules.
  1. Notice of Discontinuation of CCAP approved status shall be sent to the provider and include the reasons for the discontinuation and information on how to appeal DHS decision.
  2. DHS shall also notify the families of any eligible children affected by discontinuation of the provider's approved status.
  3. License exempt providers shall be automatically discontinued at one (1) year during which no CCAP payments were made.
- E. **Renewal.**
  1. License exempt Providers are listed in the CPD for two (2) years (as long as they continue to provide child care for a CCAP pending or eligible child) and Licensed Providers for a period of five (5) years. After this period of time, a provider must be re-approved and present appropriate documentation to the CPD to remain active.
  2. Notice shall be sent to approved providers indicating the dates and requirements for renewal of CPD status at least thirty (30) days prior to the end date of their period of approval.

### **0850.03.04 DHS-CCAP Approved Provider Agreement**

All CPD approved child care providers shall sign an agreement with DHS that establishes the respective

responsibilities and obligations of both the department and the provider and the grounds for discontinuation of approval as specified in this Subsection. The signature on the agreement with DHS shall be notarized or witnessed by a member of the staff of the OCC. No payment shall be made for allowable child care expenses until the department receives an original copy of the DHS-CCAP Approved Provider Agreement, signed and dated by the child care provider.

A. Terms and Conditions for Payment.

1. Based on section 0850.04.02 of these rules, the department shall determine the DHS Authorized Payment Rate for each eligible child enrolled.
2. The department shall also determine the method that approved providers shall use to request and receive payment for allowable child care expenses.

B. Termination of the Provider Agreement and Discontinuation of Approved Status. In certain circumstances, the department may determine that an approved provider is no longer qualified to provide authorized CCAP services and, as a result, approved status shall be discontinued. In such case, the department shall cease payment for any CCAP services rendered by the provider, access to the DHS CCAP automated enrollment system is denied.

1. Grounds for Discontinuation. The department reserves the right to discontinue DHS approved status for providers for any of the following reasons:
  - a. Upon obtaining evidence that the Department of Children, Youth and Families suspends and/or terminates the license of a child care provider with whom DHS has a provider agreement.
    - i. License Status placed on hold by DCYF – Unless otherwise instructed by DCYF, DHS will allow the Provider to retain current enrollments and DHS sends a Provider notice that no further enrollments are to take place after the date of the notice putting the license on hold. DHS retains the right to discontinue DHS Approved Provider status if the Provider's license remains on hold beyond 60 days.
    - ii. License suspended and/or Revoked - Provider must cease all operations and all DHS children are dis-enrolled using the effective date immediately following the decision to place the license on suspension. Notices are sent to parents and provider.
  - b. Failing to meet the terms and conditions established in the DHS-CCAP Approved Provider Agreement;
  - c. Engaging in fraudulent or other unlawful acts: in obtaining or seeking to obtain CCAP approved status; in providing or receiving payment for CCAP; in utilizing the CCAP automated enrollment system shall be ineligible to participate in the program:
    - i. For a period of three (3) months for the first discontinuance;
    - ii. For a period of six (6) months for the second discontinuance; and,
    - iii. Permanently for the third occasion.
  - d. Knowingly providing false information to obtain benefits from any DHS program or any other federally funded program; in not reporting CCAP income when applying for a federally funded program; or in committing tax fraud;
  - e. Failing to maintain DCYF licensure or otherwise failing to comply with DCYF regulations or the standards and regulations established by another federal or State government entity applicable to the setting in which the child care is provided;
  - f. Failing to protect the confidentiality of information related to CCAP beneficiaries; or
  - g. Endangering, or failing to ensure, the health or safety of any child in the provider's care;
  - h. Failing to report criminal convictions or the imposition of civil penalties. An approved provider shall report to DHS any criminal conviction or civil penalties imposed for such acts on: the provider, an employee of the provider engaged directly in the provision of child care; or, if a license exempt provider, an adult member of the provider's household. Failure to make such reports within ten (10) days from the date the conviction/penalty is imposed shall be grounds for discontinuation of approved status;

- i. Failing to report any changes in their provider status, living arrangements, addition of new household members, or other vital information to the OCC within ten (10) days prior to the change;
  - j. Caring for more children than allowed under this rule or applicable state laws and regulations;
  - k. Caring for a child who lives in the same household as the provider;
  - l. Failing to attend CCAP Approved Provider Introductory Training;
  - m. For license exempt providers, failing to complete the Approved CCAP Health & Safety Training Module.
  - n. Failing to provide DHS with a completed CCAP APRR when requested;
  - o. Providing inaccurate or misleading information in the CCAP APRR for the purposes of altering the amount of the DHS authorized payment rate; or
  - p. Refusing or failing to cooperate with DHS personnel conducting audits, reviews, or evaluations related to the proper and efficient operation of the CCAP or compliance with the rules set forth herein or terms and conditions of the provider agreement; or
  - q. For legal License exempt providers- ceasing to provide child care services to CCAP pending or eligible children for a period of one (1) year.
  - r. Refusing or failing to maintain a QRIS Quality Rating of one (1) Star or higher.
2. Corrective Action Option. The department reserves the right to offer a CCAP approved provider subject to discontinuation the opportunity to take corrective action prior to the effective date of discontinuation of approved provider status and termination of the provider agreement.
- a. In such cases, the OCC shall send a notice to the approved provider that shall clearly state the type of corrective action required, the date it is to be completed, and the method for evaluating whether the deficiency has been corrected.
  - b. Corrective actions shall be permitted in only those cases in which the department determines that the health, safety and welfare of eligible children and the fundamental purposes of the CCAP will not be jeopardized while the remedy is being implemented.
  - c. DHS reserves the right to adhere to a permanent discontinuation of CCAP approval for situations when the terms of a DHS corrective action plan have not been met.
- C. CPD Confidentiality. Both the CPD and web enrollment raise certain confidentiality issues that have been addressed by the department as follows:
- a. Confidentiality Statement. Approved providers and the families of eligible children shall be notified at the time of application that, as CPD providers and CCAP beneficiaries, certain personal information may be accessed on the DHS web site by department personnel, approved providers and contracted agents of DHS. A confidentiality statement shall be signed by both providers and parents, prior to participating in the CCAP, indicating that they are aware of, and understand, the limits on confidentiality associated with the methods DHS employs to gather and disseminate information through the CCAP automated enrollment system and the purposes for such information, as well as how that information will be accessed and used.
  - b. Technological Protections. DHS shall utilize the most advanced technological methods available to ensure the confidentiality of information contained in the CPD and through web enrollment pertaining to CCAP beneficiaries and approved providers.

## **SECTION FOUR- CCAP PAYMENTS TO APPROVED PROVIDERS**

### **0850.04 CCAP PAYMENT TO APPROVED PROVIDERS**

To ensure that payment for CCAP authorized child care expenses is made in the timeliest and most efficient manner possible, the department has established requirements related to attendance and the payment of allowable child care expenses for CCAP authorized child care services.

## **0850.04.01 CCAP Attendance**

Payment shall only be made for CCAP authorized child care services during periods in which the approved provider is open or available to provide services. To determine the allowable child care expense, certain information related to attendance is required by DHS, as follows:

- A. **Billing Invoices and Attendance Reports.** An approved provider shall:
  - 1. Submit accurate billing invoices to DHS, indicating the days and/or hours of attendance for each eligible child, in the manner and for the time periods prescribed in the DHS-CCAP Approved Provider Agreement; and
  - 2. Maintain daily attendance records on-site, signed by the parent, for each eligible child, for a minimum of three (3) years.
- B. **Allowed Absences.** When a child is enrolled with a licensed provider, DHS shall make payment for up to two (2) weeks of CCAP authorized child care services per calendar year during which an eligible child is absent and the parent authorizes payment. Documentation of the parent's authorization must be attached to the attendance report for the period in which the absence occurred. No payment shall be made for periods of CCAP authorized services when the eligible child is not in attendance once the two (2) week limit has been reached, without the approval of department.
- C. **Conditions of Care.** Presence at the Care Site - During periods when eligible children are receiving services, the provider or an approved substitute caregiver must be present at all times. For legal license exempt providers, the approved substitute caregiver must be listed on the provider's current application for CCAP Approval. For licensed providers, substitute caregivers must be approved by DCYF. In no case should the approved provider listed on the application be absent for more than three (3) hours in any one (1) week period, without prior approval of the department.
- D. **Other Employment.** If a provider has other employment, the total hours the provider is permitted to work and maintain CPD status, is fifteen (15) hours in a twenty-four (24) hour period. The fifteen (15) hour work limit applies to all forms of employment combined, including the hours spent providing CCAP services as well as while working at any other job(s) or traveling to and from other employment.
- E. **Minimum Attendance.** For CCAP payment to be made, an eligible child enrolled with an approved licensed provider shall attend at least some portion of their CCAP authorized enrollment each week, with the exception of the two (2) week allowed absence described in B. above. Further, if a child attends for significantly fewer hours than for the authorized hours for more than two (2) week, the provider has the duty to update the child's enrollment utilizing the CCAP enrollment website. License exempt providers receive DHS payment only for services rendered. No payment is made to license exempt providers when an eligible child is not receiving care.

## **0850.04.02 CCAP Payments**

- A. **When making payment for allowable child care expenses, the following shall apply:** DHS Authorized Payment Rate for Providers. The process for determining the DHS authorized payment rate is as follows:
  - 1. **Licensed Approved Providers.** The DHS authorized payment rate shall be the actual rate the CCAP approved provider charges for child care services as reported in the APRR, up to, but not to exceed the DHS established payment rate as set forth in these rules. The rate reported by each provider on their APRR shall be equivalent to the lowest actual rate charged for services delivered to any family by that provider. If a provider offers non-CCAP financial assistance of any type to non-CCAP assisted families, the provider shall be required to substantiate that every child is supported by a combination of funding that equals the same rate reported to DHS on the APRR. The provider shall also identify the source of funds that support that assistance.

2. License exempt Approved Providers. The DHS authorized payment rate shall be the CCAP Established Payment Rate as set forth in the tables in Addendum 3.
- B. Changes in Licensed Provider Rates. All licensed providers shall report any changes in the actual rates they charge to non-CCAP assisted families as reported on the APRR. Reductions in rates must be reported at least thirty (30) days before the change takes place. If a provider reports a reduction in rates, the reduced rates shall be entered into the CPD effective on the date that the change took place. Increases in rates shall be reported at least sixty (60) days before the change takes place. If a provider reports an increase in rates, the increased rates shall be entered into the CPD with an effective date. The department will limit rate increases for any provider in the CPD to no more than once in any twelve (12) month period and all such changes shall take effect in CCAP the first payroll period in July. The Department has the discretion, when deemed necessary, to delay or deny any changes requested by the provider through the APRR. In absence of submission of a new APRR, the provider's actual rate charged shall be considered that which is currently entered in the CPD. When licensed providers renew their approval status in the CCAP, a new APRR shall be collected and entered into the CPD.
- C. Payment. Payment of allowable child care expenses for CCAP authorized services shall be made at the DHS Authorized Payment Rate. The terms and conditions for payment of CCAP services are established in the DHS APA in accordance with the requirements of RIGL 40-6.2-1.1 and located in Addendum 3 of this Rule.
- D. Billing Periods. An approved provider shall request payment for allowable child care expenses in the twelve (12) month period that begins on the date the authorized services were rendered. In no case shall DHS make payment for any child care services rendered more than one (1) year prior to the date the approved provider requests payment.
- E. Restrictions and Limitations.
  1. There shall be no more than one (1) CCAP approved provider eligible to receive payment from DHS for allowable child care expenses rendered at a specific site or location at any one time. In the case of license exempt child care providers, no more than one (1) person living in the household where CCAP child care services are provided shall be permitted to obtain or retain active approved status at any one time.
  2. Approved providers shall not be paid for child care services rendered to children who live in their households.

### **0850.04.03 Periodic Provider Audits**

DHS reserves the right to conduct periodic audits of provider records and investigations of provider operations relevant to provider approval, rate reporting, billing invoices, attendance records, and accepting payments from CCAP. At the time an audit or investigation is conducted, designated representatives of the Department will review attendance and payment records of all children currently enrolled and receiving child care services and all children enrolled and receiving services during the two (2) years prior to the audit or visit.

## **SECTION FIVE – CHILD CARE IMPROPER PAYMENTS**

### **0850.05 CHILD CARE IMPROPER PAYMENTS**

The cause of each improper payment shall be classified as agency, client or provider caused. A client improper payment occurs when the child care benefit paid exceeds the benefit that would have been issued if the payment were calculated correctly based on accurate information that was reported, verified, and acted on in a timely manner. A provider based improper payment occurs when a provider receives a duplicate

benefit or receives payments for services not rendered.  
Improper payments shall be further classified as unintentional errors or fraud.

- A. Agency child care improper payments: An improper payment shall be classified as an agency error if the error was caused solely by actions taken by the department or department staff. Agency errors shall include, but not be limited to the following types of errors:
  - 1. errors caused by delays in processing applications or taking prompt action on changes that were reported timely;
  - 2. errors in determining eligibility, the benefit amount or the payment authorization period; data entry errors;
  - 3. errors caused by the incorrect application of state regulations, policy or procedures; and
- B. Improper payments caused by clients and providers: Improper payments that are not due to agency error shall be classified as client or provider caused. The error shall be classified as both client and provider caused if the client and the provider both had knowledge and actively participated in the action that caused the improper payment to occur.
  - 1. Client error: Improper payments caused by the client shall include, but not be limited to errors caused by reporting false or inaccurate information, and/or delays in reporting changes in household income, resources, circumstances or provider arrangements.
  - 2. Provider error: Improper payments caused by the provider shall include, but not be limited to the following types of errors:
    - a. inaccurate reporting of information concerning licensing status, age or other provider eligibility requirements;
    - b. inaccurate reporting of the provider's relationship to the child or the location at which care is given;
    - c. inaccurate reporting of household circumstances;
    - d. committing an illegal act, such as cashing a replacement check after falsely claiming that the original check was lost, stolen or destroyed;
    - e. inaccurate reporting of actual charges, attendance or dates of service; and
    - f. any other false claim for services provided.
- C. Intentional and unintentional errors: The FRED/Fraud/CCRU Unit shall make a preliminary determination of whether the improper payment was intentional or an unintentional error pursuant to guidelines below. Improper payments shall be classified as intentional if the client or provider knowingly withheld or provided false information on matters affecting eligibility, benefits or a claim for services. If a question of fraud exists, the case may be referred by the FRED/Fraud/CCRU Unit to DHS Legal Counsel and/or to the Office of the Attorney General of Rhode Island for civil and/or criminal action. An improper payment shall be considered unintentional household error under the following circumstances:
  - 1. there was clearly no intent to commit fraud or to obtain benefits or payments under false pretenses;
  - 2. the client or provider did not purposefully withhold or provide erroneous information;
  - 3. illness, a family emergency, or any other good-cause reason exists for not reporting information timely or accurately; or
  - 4. the error was due to a delay in taking action as the result of an administrative hearing request.
- D. Recovery: Below are the procedures for recovery:
  - 1. Enable a repayment in full settlement (a lump-sum repayment);
  - 2. Enable a repayment agreement between the FRED/Fraud/CCRU Unit and the child care provider when there is no requirement for an adjustment by the Department's Financial Office; or
  - 3. Enable a repayment agreement between the FRED/Fraud/CCRU Unit and the child care recipient, using the "Notice of Child Care Overpayment". When a child care improper payment is to be recovered from the recipient, the recipient shall be given notice of that determination using the "Notice of Child Care Overpayment." The notice shall include an

explanation of the improper payment determination, including the following:

- a. The amount and period of the improper payment;
- b. The reasons for the improper payment;
- c. The regulations supporting the improper payment determination;
- d. An explanation of the available methods of repayment;
- e. The recipient's right to appeal; and
- f. A telephone number to call for information about free legal services.

E. Consequences for failure to repay:

1. Failure of the child care provider to repay a child care improper payment made by the DHS CCAP and not subject to adjustment by the Department's Financial Office because of provider error, provider fraud, or agency error, shall result in the termination/revocation of the "DHS-CCAP Approved Provider Agreement" and disenrollment from the CPD. Revocation of CCAP approved provider status shall continue until further notification. An appeal may be taken from the denial in accordance with policy Section 0110.
2. When a licensed child care facility has pled guilty to, has been determined to have committed fraud, or has been convicted of fraud, the Department shall notify the DCYF Child Care Licensing Unit in writing of any findings of fraud. Notification is to be made by the Hearing Officer if fraud is found in a hearing, or to be made by the FRED/Fraud/CCRU Unit, if found by the FRED/Fraud/CCRU Unit.
3. The DHS shall retain any improper payment it recovers and shall use the funds for the provision of child care services.
4. Improper payments that are recovered shall be reported to the Agency Director and the Program Administrator.
5. Failure of the child care recipient or provider to repay may result in further legal action, and/or loss of benefits.

## **SECTION SIX – QUALITY RATING AND IMPROVEMENT SYSTEM**

### **0805.06 QUALITY RATING AND IMPROVEMENT SYSTEM**

#### **0805.06.01 Authority**

Rhode Island's Quality Rating and Improvement System (QRIS) is established and administered under the authority of the state and federal laws. Promulgated in accordance with 45 CFR Part 98 and RI General Laws 42-12-23 and 42-12-23.1.

DHS administers the Quality Rating and Improvement System and partners with public and private agencies that receive funding for the implementation of the QRIS, including collecting and validating information, conducting standardized observations, assigning quality ratings, and providing quality improvement services.

#### **0805.06.02 Quality Rating and Improvement System Requirements**

- A. The Quality Rating and Improvement System is designed to set standards of excellence for early care and education programs and school-age child care serving children from birth through age 12, to assess and communicate the level of quality in these programs, to provide a pathway to help programs continually improve, and to serve as a bridge to align all State-level early childhood programs under one common vision of quality.
- B. The Quality Rating and Improvement System consists of five star level ratings that can be earned by licensed early care and education programs and school-age child care programs. The Quality Rating

and Improvement System uses DCYF licensing standards as the foundational star level for community-based programs, Basic Educational Program (BEP) Standards as the foundational star level for school-based programs, and has four star ratings above these licensing standards.

- C. The Quality Rating and Improvement System Standards (Health Safety and Nutrition; Enrollment and Staffing; Staff Qualifications and Ongoing Professional Development; Administration; Early Learning and Development; and Family Engagement) each have indicators that must be achieved to earn and maintain a star rating.
- D. The Quality Rating and Improvement System standards are organized as building blocks—in order to reach a higher star level, programs must meet all of the standards at that level and in all of the lower levels. Quality Rating and Improvement System Standards for Child Care Centers and Preschools are located in Addendum 4; Family Child Care Homes are located in Addendum 5; and School Age Programs are located in Addendum 6.

### **0805.06.03 Participation**

### **0805.06.04 Eligible Programs**

All early care and education programs and school age child care programs as licensed under RIGL chapter 72.1, title 42 and approved under RIGL chapter 48, title 16, including without limitation child care centers, family child care homes, group family child care homes, school-age child care programs and preschools, but excluding child placement agencies, are eligible to participate in the Quality Rating and Improvement System.

### **0805.06.05 Entry into the Quality Rating and Improvement System for CCAP Approved Providers**

Child care programs/providers complete an application to participate in the Quality Rating and Improvement System (QRIS), indicating their desired star rating on the application. Once the complete application has been submitted and reviewed, QRIS staff may conduct one or more unannounced site visits prior to awarding a program their initial Star Rating. Programs then need to maintain that rating by 1) continuing to meet the criteria as set out in addendums 4, 5, and 6; 2) completing and submitting a Quality Improvement Plan within 3 months of receiving their initial star rating; and 3) completing and submitting an annual report each year.

#### **A. Award of Initial Star Rating**

By virtue of receiving DHS CCAP approved child care provider status, as outlined in 0850.03, all programs licensed by DCYF will be exempt from submitting a formal application to the QRIS for the purposes of receiving their initial star rating, and will receive all benefits and advantages bestowed to programs participating in the QRIS.

On November 1, 2013, all licensed DHS CCAP-approved child care programs were automatically awarded a temporary “Starting Star” designation within the QRIS. Licensed programs that were already participating in the QRIS maintained their star level status.

Effective April 1, 2014, all of those “Starting Star” programs that did not receive, or submit an application to receive, a star rating, will automatically transition to a Star Level One designation.

Licensed programs receiving CCAP approval after April 1, 2014 that are not yet participating in the Quality Rating and Improvement System, shall be automatically awarded a Star Level One designation.

#### **B. Maintenance of QRIS Star Rating**

All CCAP-approved programs must maintain a Star Level One designation or higher to continue their CCAP-approval. Star Level One includes the submission of a Quality Improvement Plan.

“Starting Star” programs that were automatically transitioned to a Star Level One designation on April 1, 2014 will have 6 months from their initial star rating on April 1 (until October 1, 2014) to submit a Quality Improvement Plan in order to maintain their rating. Only those programs that were awarded a temporary “Starting Star” will have 6 months to submit a Quality Improvement Plan.

Licensed programs receiving CCAP approval, and in turn a Star Level One designation, after April 1, 2014 will follow traditional QRIS policy, and must complete their Quality Improvement Plan within 3 months of receiving their initial star rating in order to maintain their rating.

All CCAP-approved programs must also complete QRIS annual reporting requirements in order to maintain their Star Level designation and continue their CCAP-approval.

### **0805.06.06 Quality Awards for CCAP Approved Providers Licensed by the RI Department of Children, Youth and Families**

- A. The Department of Human Services is authorized by RI General Law 42-12-23 to implement Quality Award payments. Quality Awards are subject to funding made available through the Race to the Top-Early Learning Challenge Grant, and as such shall be discontinued when the Race to the Top-Early Learning Challenge Grant terminates on December 31, 2015. These Quality Awards are separate and distinct from DHS CCAP Subsidy payments described in 0850.04.
- B. The purpose of the Quality Awards is to encourage and support programs to reach and maintain the highest levels of quality as part of Rhode Island’s Quality Rating and Improvement System. For DHS CCAP Approved Providers who meet the eligibility criteria outlined in 0850.06.05.2 below, an established monthly Quality Award will be made to the program.
  - 1. Quality Award payments will be made directly to the program no less than monthly, starting in August 2013. Quality Award payment beginning in August will include payments for the month of July 2013 for those deemed eligible.
  - 2. Programs will be required to provide a certified Quality Award Request Form to the Department documenting the number of enrolled children that met the eligibility criteria for this payment, within ten (10) business days of the first of each month.
  - 3. A Quality Award Summary Report indicating how the award was utilized will be required at least quarterly
  - 4. DHS will conduct periodic audits to verify data supplied as part of the Quality Award Request and/or the Quality Award Summary Report.

### **0805.06.07 Quality Award Payment Amount**

- A. The Quality Award amount will be determined based on a two-part award structure:
  - 1. Base Award - Eligible Programs will receive up to \$500 per year, per child age birth through 5 years, based on the Star Level Rating of the program
  - 2. CCAP Infant-Toddler Incentive – Eligible Programs will receive up to \$500 per year, per CCAP eligible child age birth through 3 years based on the quality rating of the program.
- B. At no time shall a program receive an award based on a per child calculation that exceeds their DCYF licensed capacity for children under 6 (infants, toddlers, and preschoolers).

- C. Children ages 6 and older, and any children enrolled in State funded Pre-Kindergarten programs, will not be included in the calculation of the Quality Award Payment. Children participating in Head Start classrooms will only be included in calculations for hours outside of the normal Head Start hours of operation.

### **0805.06.08 Program Eligibility for Quality Awards**

- A. Programs must participate in the Quality Rating and Improvement System.
- B. Programs must have reached a Star Level Rating of 3, 4, or 5.
- C. Programs must have at least 10% of their enrollment made up of CCAP eligible children, either as a percentage of total enrollment, or as a percentage of the enrollment of children age birth through 5 years.
- D. Program must be in compliance with DCYF licensing regulations to receive a Quality Award.
- E. Programs operating based on the School year will be ineligible for awards during the months of July and August.

## **ADDENDUM 1**

### **STATE OF RHODE ISLAND DEPARTMENT OF CHILDREN, YOUTH AND FAMILIES**

#### **Criminal Records Checks - Addendum, Disqualifying Information**

**The arrest and conviction\* or arrest pending disposition for one of the criminal offenses listed below or for any offense, which involves elements of proof that are substantially similar to the offenses listed below, disqualifies an individual from serving in a child caring capacity in a program or service operated by or for DCYF and/or requiring licensure by DCYF or residing in a household wherein such a program or service is provided or from owning or operating any such program subject to a statewide or nationwide criminal background check in accordance with federal and/or state law or DCYF rule.**

\*For purposes of this protocol, "conviction" means a judgment of conviction entered by a court subsequent to a finding of guilty. Further, any case where a defendant has entered a plea of nolo contendere and has received a sentence that includes a fine and/or a period of incarceration shall constitute a conviction. In addition, any instance where the defendant has entered a plea of nolo contendere and has received a sentence of only probation shall constitute a conviction while the probationary period is pending.

#### **LEVEL 1 OFFENSES**

**If an individual is disqualified for the arrest and/or conviction for any of the following offenses, that individual shall have a right to appeal for the purpose of demonstrating that he or she has not been arrested and/or convicted for such an offense.**

- Felony Child Abuse or Neglect
- Felony Domestic Violence
- Felony committed against a child
  - 1<sup>st</sup> Degree Child Molestation
  - 2<sup>nd</sup> Degree Child Molestation
  - Child Pornography
  - Circulation of obscene publications and shows
  - Sale or exhibition to minor of indecent publications, pictures or articles
  - Child nudity in publication
  - Transportation for Indecent purposes
  - Harboring
  - Prostitution
  - Pandering
  - Deriving support or maintenance from prostitution
- Felony Drug Offense committed less than five (5) years ago
- Felony involving violence
  - Murder
  - Manslaughter
  - Rape
  - 1<sup>st</sup> Degree Sexual Assault
  - 2<sup>nd</sup> Degree Sexual Assault
  - Kidnapping
  - Car-jacking
  - 1<sup>st</sup> Degree Arson
  - 2<sup>nd</sup> Degree Arson
  - Mayhem
  - Felony Assault committed less than five (5) years ago
  - Felony Battery committed less than five (5) years ago

## **LEVEL 2 OFFENSES**

**If an individual is disqualified for the arrest and/or conviction for any of the following offenses, that individual shall have a right to appeal for the purpose of demonstrating his or her long standing record of excellence in child care:**

- Felony Assault committed over five (5) years ago
- Felony Battery committed over five (5) years ago
- Felony Drug Offense committed over five (5) years ago
- Robbery
- Breaking and Entering
- Burglary
- Illegal Possession of a Firearm
- Misdemeanor Domestic Assault
- 3rd Degree Sexual Assault

**If an individual is disqualified for the arrest and/or conviction for any of the following offenses, when the offense does not involve a child, that individual shall have a right to appeal for the purpose of demonstrating his or her long standing record of excellence in child care:**

- Transportation for Indecent purposes
- Harboring
- Prostitution
- Pandering
- Deriving support or maintenance from prostitution
- Circulation of obscene publications and shows

## **ADDENDUM 2**

### **FAMILY SHARE/ CO-PAYMENT** **FAMILY SHARE INCOME RELATIVE TO THE FAMILY SHARE**

The income levels and percentage range of family shares are as follows:

| LEVEL   | FEDERAL POVERTY LEVEL               | AMOUNT                        |
|---------|-------------------------------------|-------------------------------|
| Level 0 | Less than or equal to 100%          | No Family Share               |
| Level 1 | Above 100% up to and Including 125% | 2% of Countable Gross Income  |
| Level 2 | Above 125% up to and Including 150% | 5% of Countable Gross Income  |
| Level 3 | Above 150% up to and Including 180% | 8% of Countable Gross Income  |
| Level 4 | Above 180% up to and Including 200% | 10% of Countable Gross Income |
| Level 5 | Above 200% up to and Including 225% | 14% of Countable Gross Income |

**CCAP Eligibility and Cost-Sharing levels by Gross Income Adjusted for Family Size**

| Level | Standard Federal Poverty Level | % Gross Countable Income Applied as Co-payment | FAMILY SIZE |       |       |       |       |       |       |
|-------|--------------------------------|------------------------------------------------|-------------|-------|-------|-------|-------|-------|-------|
|       |                                |                                                | 2           | 3     | 4     | 5     | 6     | 7     | 8     |
| 0     | <100%                          | 0                                              | 15730       | 19790 | 23850 | 27910 | 31970 | 36030 | 40090 |
| 1     | >100-125%                      | 2%                                             | 19663       | 24738 | 29813 | 34888 | 39963 | 45038 | 50113 |
| 2     | >125-150%                      | 5%                                             | 23595       | 29685 | 35775 | 41865 | 47955 | 54045 | 60135 |
| 3     | >150-180%                      | 8%                                             | 28314       | 35622 | 42930 | 50238 | 57546 | 64854 | 72162 |
| 4     | >180%-200%                     | 10%                                            | 31460       | 39580 | 47700 | 55820 | 63940 | 72060 | 80180 |
| 5     | >200%-225%                     | 14%                                            | 35393       | 44528 | 53663 | 62798 | 71933 | 81068 | 90203 |

| Level | Standard | % Gross | FAMILY SIZE |    |    |    |    |    |    |
|-------|----------|---------|-------------|----|----|----|----|----|----|
|       |          |         | 9           | 10 | 11 | 12 | 13 | 14 | 15 |

|   | Federal<br>Poverty<br>Level | Countable<br>Income<br>Applied<br>as Co-<br>payment |       |        |        |        |        |        |        |
|---|-----------------------------|-----------------------------------------------------|-------|--------|--------|--------|--------|--------|--------|
| 0 | <100%                       | 0                                                   | 44150 | 48210  | 52270  | 56330  | 60390  | 64450  | 68510  |
| 1 | >100-<br>125%               | 2%                                                  | 55188 | 60263  | 65338  | 70413  | 75488  | 80563  | 85638  |
| 2 | >125-<br>150%               | 5%                                                  | 66225 | 72315  | 78405  | 84495  | 90585  | 96675  | 102765 |
| 3 | >150-<br>180%               | 8%                                                  | 79470 | 86778  | 94086  | 101394 | 108702 | 116010 | 123318 |
| 4 | >180-<br>200%               | 10%                                                 | 88300 | 96420  | 104540 | 112660 | 120780 | 128900 | 137020 |
| 5 | >200%-<br>225%              | 14%                                                 | 99338 | 108473 | 117608 | 126743 | 135878 | 145013 | 154148 |

### **Addendum 3**

#### CCAP Approved Provider Reimbursement Rates

| <b>INFANT/TODDLER Care</b><br>Children 1 week <i>up to</i> 3 years of age |                  |                             |                  |                     |
|---------------------------------------------------------------------------|------------------|-----------------------------|------------------|---------------------|
| <i>Time Authorized &amp; Enrolled</i> ⇨<br><i>Provider Type</i> ⇩         | Full Time (FT/1) | Three Quarter Time (3 QT/5) | Half Time (HT/2) | Quarter Time (QT/4) |
| DCYF Licensed Child Care Centers                                          | \$188            | \$141                       | \$94             | \$47                |
| DCYF Licensed Family Child Care Homes                                     | \$155            | \$116                       | \$77             | \$38                |
| License Exempt Providers – <i>in the Provider's Home</i>                  | \$81             | \$60                        | \$40             | \$20                |
| License Exempt Providers – <i>in the Child's Home</i>                     | \$74             | \$55                        | \$37             | \$18                |

| <b>PRESCHOOL Care</b><br>Children 3 years <i>up to</i> entry to 1 <sup>st</sup> grade (this includes ALL Kindergarten children) |                  |                             |                  |                     |
|---------------------------------------------------------------------------------------------------------------------------------|------------------|-----------------------------|------------------|---------------------|
| <i>Time Authorized &amp; Enrolled</i> ⇨<br><i>Provider Type</i> ⇩                                                               | Full Time (FT/1) | Three Quarter Time (3 QT/5) | Half Time (HT/2) | Quarter Time (QT/4) |
| Child Care Centers                                                                                                              | \$157            | \$118                       | \$78             | \$39                |
| Family Child Care Homes                                                                                                         | \$150            | \$112                       | \$75             | \$37                |
| License Exempt Providers – <i>in the Provider's Home</i>                                                                        | \$54             | \$40                        | \$27             | \$13                |
| License Exempt Providers – <i>in the Child's Home</i>                                                                           | \$50             | \$37                        | \$25             | \$12                |

| <b>SCHOOL AGE Care</b><br>Children 1 <sup>st</sup> grade <i>up to</i> 13 years of age |                     |                                   |                     |                        |
|---------------------------------------------------------------------------------------|---------------------|-----------------------------------|---------------------|------------------------|
| <i>Time Authorized &amp; Enrolled</i> ⇨<br><i>Provider Type</i> ⇩                     | Full Time<br>(FT/1) | Three Quarter<br>Time<br>(3 QT/5) | Half Time<br>(HT/2) | Quarter Time<br>(QT/4) |
| Child Care Centers                                                                    | \$142               | \$106                             | \$71                | \$35                   |
| Family Child<br>Care Homes                                                            | \$142               | \$106                             | \$71                | \$35                   |
| License Exempt<br>Providers – <i>in the<br/>Provider's Home</i>                       | \$53                | \$39                              | \$26                | \$13                   |
| License Exempt<br>Providers – <i>in the<br/>Child's Home</i>                          | \$49                | \$36                              | \$24                | \$12                   |

## **ADDENDUM 4**

### **Quality Rating and Improvement System Standards** **QRIS Standards for Child Care Centers and Preschools**

The following shall serve as the QRIS standards for Child Care Centers and Preschool Programs.

| <b>DOMAIN ONE: HEALTH, SAFETY AND NUTRITION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                      |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Daily activities and interaction show that the program is providing a safe, healthy and stimulating environment. The program provides for indoor and outdoor space to support varied and enriching experiences for children. Daily interactions demonstrate that staff respect, care for and enjoy working with children. The program supports the inclusion of children with disabilities and developmental delays, responds to the cultural and linguistic diversity of the population it serves, and promotes the acceptance of diversity among staff, families and children. |                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                      |
| <b>STAR LEVEL ONE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>STAR LEVEL TWO</b>                                                                                                                                                                                                                                                                                                                                                   | <b>STAR LEVEL THREE</b>                                                                                                                                                                                                                              | <b>STAR LEVEL FOUR</b>                                                                                                                                                                                                                               | <b>STAR LEVEL FIVE</b>                                                                                                                                                                                                                               |
| <b>Valid DCYF License</b><br><i>Community-based Programs</i><br><br><b>OR</b><br><br><b>BEP Compliance</b><br><i>Public Schools</i><br>Compliance with all critical areas of health and safety in BEP.                                                                                                                                                                                                                                                                                                                                                                           | <b>Compliance with DCYF Licensing Regulations</b><br><br><b>OR</b><br><br><b>BEP Compliance</b><br><br>+<br><br><b>Learning Environment</b> <ul style="list-style-type: none"> <li>▪ Approved Environment Assessment Training</li> <li>▪ Approved Environment Self-Assessment, including materials, routines, and activities that promote play and learning.</li> </ul> | <b>Compliance with DCYF Licensing Regulations</b><br><br><b>OR</b><br><br><b>BEP Compliance</b><br><br>+<br><br><b>Learning Environment</b><br>Average ERS-R score of <b>3.0 or greater</b> , with no observed <i>classroom</i> score less than 2.5. | <b>Compliance with DCYF Licensing Regulations</b><br><br><b>OR</b><br><br><b>BEP Compliance</b><br><br>+<br><br><b>Learning Environment</b><br>Average ERS-R score of <b>4.0 or greater</b> , with no observed <i>classroom</i> score less than 3.0. | <b>Compliance with DCYF Licensing Regulations</b><br><br><b>OR</b><br><br><b>BEP Compliance</b><br><br>+<br><br><b>Learning Environment</b><br>Average ERS-R score of <b>5.0 or greater</b> , with no observed <i>classroom</i> score less than 3.0. |

**DOMAIN TWO: ENROLLMENT AND STAFFING****MINIMUM STAFF-CHILD RATIO\***

The program has enough staff members at all times to supervise the children and to support early learning and development. This standard reiterates what is expected of programs through compliance with licensing.

*\*Unless federal or state law requires more stringent ratios or when determined to be appropriate considering student behavioral, health or educational needs.*

| <b>STAR LEVEL ONE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>STAR LEVEL TWO</b>                                                                                                                                                | <b>STAR LEVEL THREE</b>                                                                                                                                              | <b>STAR LEVEL FOUR</b>                                                                                                                                               | <b>STAR LEVEL FIVE</b>                                                                                                                                               |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Staff Child Ratios</b><br><i>Community-based Programs</i><br>DCYF Child Care Center Regulations require:<br>1:4 for infants (6 weeks to 18 months)<br><br>1:6 for toddlers (18 to 36 months)<br><br>1:9 for three year olds<br><br>1:10 for four year olds<br><br>1:12 for five year olds<br><br><b>OR</b><br><br><i>Public Schools</i><br>Current RI Special Education Regulations require a minimum of 2:15 for preschoolers in inclusive/integrated classrooms. | <b>Compliance with Staff Child Ratios</b><br><br>+<br><br><b>Staff-Child Ratio Posted</b><br>Minimum staff child ratio is clearly posted for each group of children. | <b>Compliance with Staff Child Ratios</b><br><br>+<br><br><b>Staff-Child Ratio Posted</b><br>Minimum staff child ratio is clearly posted for each group of children. | <b>Compliance with Staff Child Ratios</b><br><br>+<br><br><b>Staff-Child Ratio Posted</b><br>Minimum staff child ratio is clearly posted for each group of children. | <b>Compliance with Staff Child Ratios</b><br><br>+<br><br><b>Staff-Child Ratio Posted</b><br>Minimum staff child ratio is clearly posted for each group of children. |

## DOMAIN TWO: ENROLLMENT AND STAFFING

### MAXIMUM GROUP SIZE\*

Maximum group size is determined by the number of children cared for by a caregiver or group of caregivers in a classroom or designated area. Measuring group size ensures that children are cared for in a small group, separate from other groups of children in order to promote the development of stable, positive relationships and to prevent the spread of disease. This standard reiterates what is expected of programs through compliance with DCYF Licensing or the BEP for group size.

*\*Unless federal or state law requires more stringent group size or when determined to be appropriate considering student behavioral, health or educational needs.*

| STAR LEVEL ONE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | STAR LEVEL TWO                                                                                                                                 | STAR LEVEL THREE                                                                                                                               | STAR LEVEL FOUR                                                                                                                                | STAR LEVEL FIVE                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Compliance with Group Size</b><br><i>Community-based Programs</i><br>Child Care Center Regulations limit group size to a maximum of:<br>8 infants (6 weeks to 18 months)<br><br>12 toddlers (18 to 36 months)<br><br>18 three year olds<br>20 four year olds<br>24 five year olds<br><br>New DCYF Requirement:<br>Programs serving mixed age groupings shall meet the staff/child ratio and group size requirements for the youngest child in the group.<br><br><b>OR</b><br><br><i>Public Schools</i><br>Current RI Special Education Regulations require a maximum group size of 15 preschoolers in inclusive/integrated classrooms. | <b>Compliance with Group Size</b><br><br>+<br><br><b>Group Size Posted</b><br>Maximum group size is clearly posted for each group of children. | <b>Compliance with Group Size</b><br><br>+<br><br><b>Group Size Posted</b><br>Maximum group size is clearly posted for each group of children. | <b>Compliance with Group Size</b><br><br>+<br><br><b>Group Size Posted</b><br>Maximum group size is clearly posted for each group of children. | <b>Compliance with Group Size</b><br><br>+<br><br><b>Group Size Posted</b><br>Maximum group size is clearly posted for each group of children. |

**DOMAIN THREE: STAFF QUALIFICATIONS & ONGOING PROFESSIONAL DEVELOPMENT  
TEACHER QUALIFICATIONS**

Each group of children shall have a teacher who works under the supervision and guidance of the Education Coordinator to care for the children and implement the classroom curriculum. The teacher has the formal education and professional preparation to work with children in their assigned age group.

| STAR LEVEL ONE                                                                                                                      | STAR LEVEL TWO                                                                                                                                                       | STAR LEVEL THREE                                                                                                                                                                                                                  | STAR LEVEL FOUR                                                                                                                                                                                                                                                                                                                                                                                                                                                  | STAR LEVEL FIVE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|-------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Valid DCYF License</b><br><i>Community-based Programs</i><br><br><b>OR</b><br><br><b>BEP Compliance</b><br><i>Public Schools</i> | <b>Professional Development Plans</b><br>All teachers have a written individual professional development plan aligned with the Workforce Knowledge and Competencies. | +<br><br><b>Formal Education</b><br>At least 75% of teachers have: <ul style="list-style-type: none"> <li>a CDA and 9 college credits in ECE/related field <b>OR</b></li> <li>12 college credits in ECE/related field.</li> </ul> | +<br><br><b>Formal Education</b><br>At least 75% of teachers have: <ul style="list-style-type: none"> <li>A minimum of 12 college credits in ECE/related field.</li> </ul> Of these teachers, at least 25% have: <ul style="list-style-type: none"> <li>an AA degree/higher <b>OR</b></li> <li>60 college credits.</li> </ul> +<br><br><b>RI Early Learning and Development Training</b><br>50% of teachers have a RIELDS Certificate relevant to this position. | +<br><br><b>Formal Education</b><br>At least 75% of teachers have: <ul style="list-style-type: none"> <li>An AA degree or higher <b>and</b> 24 college credits in ECE/related field.</li> </ul> Of these, 50% of preschool teachers have: <ul style="list-style-type: none"> <li>A BA degree or higher <b>and</b> 24 college credits in ECE/related field.</li> </ul> +<br><br><b>RI Early Learning and Development Training</b><br>75% of teachers have a RIELDS Certificate relevant to this position. |

**DOMAIN THREE: STAFF QUALIFICATIONS AND ONGOING PROFESSIONAL DEVELOPMENT  
PROGRAM LEADERSHIP**

The Program Administrator is responsible for overall operations and compliance with licensing regulations. The Education Coordinator is responsible for the development and implementation of the early learning and development program, including classroom curriculum, organization of children's groups, and staff performance. These roles may be stand-alone positions, or done by the same person, depending on the size of the program.

| STAR LEVEL ONE                                                                                                                                                            | STAR LEVEL TWO                                                                                                                                                                                    | STAR LEVEL THREE                                                                                                                                                                          | STAR LEVEL FOUR                                                                                                                                                                                                                                                                                                                                 | STAR LEVEL FIVE                                                                                                                                                                                                                                                                                                                                  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Administrator</b><br><br><b>Valid DCYF License</b><br><i>Community-based Programs</i><br><br>OR<br><br><b>BEP Compliance</b><br><i>Public Schools</i>                  | <b>Administrator</b><br><br><b>Compliance with DCYF Licensing Regulations</b><br><i>Community-based Programs</i><br><br>OR<br><br><b>BEP Compliance</b><br><i>Public Schools</i>                  | <b>Administrator</b><br><br><b>Formal Education</b><br>The administrator has an Associate's Degree or higher.                                                                             | <b>Administrator</b><br><br><b>Formal Education</b><br>The administrator has a Bachelor's Degree or higher <b>AND</b> 6 credits in ECE/related field.<br><br>+<br><br><b>Rhode Island Early Learning and Development Training</b><br>The administrator has a RI Early Learning and Development Standards Certificate relevant to this position. | <b>Administrator</b><br><br><b>Formal Education</b><br>The administrator has a Bachelor's Degree or higher <b>AND</b> 12 credits in ECE/related field.<br><br>+<br><br><b>Rhode Island Early Learning and Development Training</b><br>The administrator has a RI Early Learning and Development Standards Certificate relevant to this position. |
| -----<br><b>Education Coordinator</b><br><br><b>Valid DCYF License</b><br><i>Community-based Programs</i><br><br>OR<br><br><b>BEP Compliance</b><br><i>Public Schools</i> | -----<br><b>Education Coordinator</b><br><br><b>Compliance with DCYF Licensing Regulations</b><br><i>Community-based Programs</i><br><br>OR<br><br><b>BEP Compliance</b><br><i>Public Schools</i> | -----<br><b>Education Coordinator</b><br><br><b>Rhode Island Early Learning and Development Training</b><br>The Education Coordinator has a RIELDS Certificate relevant to this position. | -----<br><b>Education Coordinator</b><br><br><b>Rhode Island Early Learning and Development Training</b><br>The Education Coordinator has a RIELDS Certificate relevant to this position.                                                                                                                                                       | -----<br><b>Education Coordinator</b><br><br><b>Rhode Island Early Learning and Development Training</b><br>The Education Coordinator has a RIELDS Certificate relevant to this position.                                                                                                                                                        |

| <b>DOMAIN FOUR: ADMINISTRATION</b><br><b>CONTINUOUS QUALITY IMPROVEMENT</b><br>The program conducts a comprehensive self-assessment, at least once a year, to assess compliance with regulations and standards and to determine its effectiveness in meeting the needs of the children and families it serves. The program then uses this information to create program goals to continually improve quality and documents progress towards achieving these goals. |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| STAR LEVEL ONE                                                                                                                                                                                                                                                                                                                                                                                                                                                     | STAR LEVEL TWO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | STAR LEVEL THREE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | STAR LEVEL FOUR                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | STAR LEVEL FIVE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Valid DCYF License</b><br><i>Community-based Programs</i><br><br>OR<br><br><b>BEP Compliance</b><br><i>Public Schools</i><br><br><b>AND</b><br><br><b>Quality Improvement Plan</b><br>The program develops and implements an annual quality improvement plan that <i>includes all BrightStars domains</i>                                                                                                                                                       | <b>Program Self-Assessment</b><br>The program administers a comprehensive self-assessment which includes at least 2 sources of evidence such as:<br><ul style="list-style-type: none"> <li>▪ <i>monitoring reports,</i></li> <li>▪ <i>child assessment information,</i></li> <li>▪ <i>family survey,</i></li> <li>▪ <i>staff professional development plans,</i></li> <li>▪ <i>board survey; etc.</i></li> </ul> <b>AND</b><br><ul style="list-style-type: none"> <li>▪ Approved Environmental Self-Assessment</li> </ul> +<br><b>Quality Improvement Plan</b><br>The program develops and implements an annual quality improvement plan that <i>includes all BrightStars domains</i> and is informed by the multiple sources of evidence used in the program self-assessment. | <b>Program Self-Assessment</b><br>The program administers a comprehensive self-assessment which includes at least 2 sources of evidence such as:<br><ul style="list-style-type: none"> <li>▪ <i>monitoring reports,</i></li> <li>▪ <i>child assessment information,</i></li> <li>▪ <i>family survey,</i></li> <li>▪ <i>staff professional development plans,</i></li> <li>▪ <i>board survey; etc.</i></li> </ul> <b>AND</b><br><ul style="list-style-type: none"> <li>▪ ERS-R Observations in 1/3 of classrooms</li> </ul> +<br><b>Quality Improvement Plan</b><br>The program develops and implements an annual quality improvement plan that <i>includes all BrightStars domains</i> and is informed by the multiple sources of evidence used in the program self-assessment. | <b>Program Self-Assessment</b><br>The program administers a comprehensive self-assessment which includes at least 3 sources of evidence such as:<br><ul style="list-style-type: none"> <li>▪ <i>monitoring reports,</i></li> <li>▪ <i>child assessment information,</i></li> <li>▪ <i>family survey,</i></li> <li>▪ <i>staff professional development plans,</i></li> <li>▪ <i>board survey; etc.</i></li> </ul> <b>AND</b><br><ul style="list-style-type: none"> <li>▪ ERS-R Observations in 1/3 of classrooms</li> <li>▪ Approved Teacher-Child Interaction Self-Assessment</li> </ul> +<br><b>Quality Improvement Plan</b><br>The program develops and implements an annual quality improvement plan that <i>includes all BrightStars domains</i> and is informed by the multiple sources of evidence used in the program self-assessment. | <b>Program Self-Assessment</b><br>The program administers a comprehensive self-assessment which includes at least 3 sources of evidence such as:<br><ul style="list-style-type: none"> <li>▪ <i>monitoring reports,</i></li> <li>▪ <i>child assessment information,</i></li> <li>▪ <i>staff professional development plans,</i></li> <li>▪ <i>board survey; etc.</i></li> </ul> <b>AND</b><br><ul style="list-style-type: none"> <li>▪ ERS-R Observations in 1/3 of classrooms</li> <li>▪ CLASS Observation in 1/3 of classrooms</li> <li>▪ Family Survey Results</li> </ul> +<br><b>Quality Improvement Plan</b><br>The program develops and implements an annual quality improvement plan that <i>includes all BrightStars domains</i> and is informed by the multiple sources of evidence used in the program self-assessment. |

**DOMAIN FIVE: EARLY LEARNING AND DEVELOPMENT CURRICULUM**

The program uses a curriculum or curriculum framework, aligned to the Rhode Island Early Learning and Development Standards (RIELDS), for all age groups served, including infants and toddlers. Teaching staff have positive emotional connections with children and respond appropriately to individual children's early learning and development needs. Classroom schedules and routines maximize time spent in early learning and development activities. The program provides many opportunities for children to learn and practice skills in all domains of the Rhode Island Early Learning and Development Standards.

| STAR LEVEL ONE                                                                                                                      | STAR LEVEL TWO                                                                                                                                                                                                                                                                                                                                                                                                          | STAR LEVEL THREE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | STAR LEVEL FOUR                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | STAR LEVEL FIVE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|-------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Valid DCYF License</b><br><i>Community-based Programs</i><br><br><b>OR</b><br><br><b>BEP Compliance</b><br><i>Public Schools</i> | <b>Written Curriculum</b><br><i>Compliance with DCYF Licensing Regulations</i><br><br><b>OR</b><br><br>BEP Compliance<br><br><br>+ <b>Learning Environment</b><br><i>(measured in Domain 1)</i> <ul style="list-style-type: none"> <li>Approved Environment Assessment Training</li> <li>Approved Environment Self Assessment, including materials, routines, and activities that promote play and learning.</li> </ul> | <b>Written Curriculum</b><br>Curriculum aligned with the RIELDS<br><b>OR</b><br>Compliance with Head Start Performance Standards related to curriculum.<br><b>OR</b><br>NAEYC Accreditation<br><br><br>+ <b>Learning Environment</b><br><i>(measured in Domain 1)</i><br>Average ERS-R score of 3.0 or greater, with no observed <i>classroom</i> score less than 2.5.<br><br>+ <b>RIELDS Training</b><br><i>(measured in Domain 3)</i><br>The educational leader has a RIELDS Certificate relevant to the position | <b>Written Curriculum</b><br>Curriculum aligned with the RIELDS<br><b>OR</b><br>Compliance with Head Start Performance Standards related to curriculum.<br><b>OR</b><br>NAEYC Accreditation<br><br><br>+ <b>Learning Environment</b><br><i>(measured in Domain 1)</i><br>Average ERS-R score of 4.0 or greater, with no observed <i>classroom</i> score less than 3.0.<br><br>+ <b>RIELDS Training</b><br><i>(measured in Domain 3)</i><br>The educational leader has a RIELDS Certificate relevant to this position.<br><b>AND</b><br>50% of teachers have a RIELDS Certificate relevant to this position. | <b>Written Curriculum</b><br>Curriculum and curriculum framework aligned with the RIELDS<br><b>OR</b><br>Compliance with Head Start Performance Standards related to curriculum.<br><b>OR</b><br>NAEYC Accreditation<br><br><br>+ <b>Learning Environment</b><br><i>(measured in Domain 1)</i><br>Average ERS-R score of 5.0 or greater, with no observed <i>classroom</i> score less than 3.0.<br><br>+ <b>RIELDS Training</b><br><i>(measured in Domain 3)</i><br>The educational leader has a RIELDS Certificate relevant to this position.<br><b>AND</b><br>75% of teachers have a RIELDS Certificate relevant to this position. |

|  |  |  |                                                                                                                                                                                                                                                                                                        |                                                                                                                                       |
|--|--|--|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|
|  |  |  | <p><b>+ Teaching and Interaction</b></p> <ul style="list-style-type: none"> <li>▪ Approved Teacher-Child Interaction Professional Development</li> <li>▪ Approved Teacher-Child Interaction Self-Assessment, including emotional support, classroom organization and instructional support.</li> </ul> | <p><b>+ Teaching and Interaction</b></p> <ul style="list-style-type: none"> <li>▪ CLASS Observations in 1/3 of classrooms.</li> </ul> |
|--|--|--|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|

| <b>DOMAIN FIVE: EARLY LEARNING AND DEVELOPMENT</b><br><b>CHILD ASSESSMENT</b><br>The program connects families to developmental screenings for their children, and systematically and routinely gathers information about each child in order to meet the individual needs of children and provide differentiated learning experiences. |                                                                                                                                                                                          |                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
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| <b>STAR LEVEL ONE</b>                                                                                                                                                                                                                                                                                                                   | <b>STAR LEVEL TWO</b>                                                                                                                                                                    | <b>STAR LEVEL THREE</b>                                                                                                                                                                  | <b>STAR LEVEL FOUR</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>STAR LEVEL FIVE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>Valid DCYF License</b><br><i>Community-based Programs</i><br><br>OR<br><br><b>BEP Compliance</b><br><i>Public Schools</i>                                                                                                                                                                                                            | <b>Developmental Screening Info</b><br>The program provides written information to families about developmental screenings available through health care settings and/or Child Outreach. | <b>Developmental Screening Info</b><br>The program provides written information to families about developmental screenings available through health care settings and/or Child Outreach. | <b>Developmental Screening Info</b><br>The program provides written information to families about developmental screenings available through health care settings and/or Child Outreach.<br><br>+<br><br><b>Child Assessment</b><br>The program gathers information about each child using 2 or more methods (e.g., child observation, checklists, family surveys/ interviews) to inform classroom instruction<br><b>OR</b><br>Compliance with Head Start Performance Standards related to Child Assessment.<br><b>OR</b><br>NAEYC Accreditation | <b>Developmental Screening Info</b><br>The program provides written information to families about developmental screenings through health care settings<br><b>AND</b><br>Collaborates with Child Outreach to provide on-site developmental screenings or provides families with specific dates and locations<br><br>+<br><br><b>Child Assessment</b><br>The program gathers information about each child using 3 or more methods (e.g., child observation, checklists, family surveys/ interviews) to inform classroom instruction<br><b>OR</b><br>Compliance with Head Start Performance Standards related to Child Assessment.<br><b>OR</b><br>NAEYC Accreditation<br><br><b>AND</b><br>The program uses valid and reliable assessment tools to inform curriculum planning. |

| <b>DOMAIN FIVE: EARLY LEARNING AND DEVELOPMENT<br/>INCLUSIVE CLASSROOM PRACTICES</b><br>The program supports the inclusion of children with disabilities and developmental delays, and uses self-assessments to reflect on inclusivity within their classroom practices. |                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
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| STAR LEVEL ONE                                                                                                                                                                                                                                                           | STAR LEVEL TWO                                                                                                                                                                                                                                                                                    | STAR LEVEL THREE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | STAR LEVEL FOUR                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | STAR LEVEL FIVE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Valid DCYF License</b><br><i>Community-based Programs</i><br><br><b>OR</b><br><br><b>BEP Compliance</b><br><i>Public Schools</i>                                                                                                                                      | <b>Compliance with DCYF Licensing Regulations</b><br><i>Community-based Programs</i><br><br><b>OR</b><br><br><b>BEP Compliance</b><br><i>Public Schools</i><br><br>+<br><br>Program provides written information to families about Early Intervention and/or Preschool Special Education Services | <b>Written Program Philosophy</b><br>The program welcomes children and families of all abilities, modifies the program, makes reasonable accommodations, and collaborates with key partners to support children with developmental delays and disabilities in inclusive/integrated classroom settings.<br><br><b>OR</b><br><br>Compliance with Head Start Performance Standards related to Child Assessment<br><br>+<br><br>Program provides written information to families about Early Intervention and/or Preschool Special Education Services | <b>Written Program Philosophy</b><br>The program welcomes children and families of all abilities, modifies the program, makes reasonable accommodations, and collaborates with key partners to support children with developmental delays and disabilities in inclusive/integrated classroom settings.<br><br><b>OR</b><br><br>Compliance with Head Start Performance Standards related to Child Assessment<br><br>+<br><br>Program provides written information to families about Early Intervention and/or Preschool Special Education Services | <b>Written Program Philosophy</b><br>The program welcomes children and families of all abilities, modifies the program, makes reasonable accommodations, and collaborates with key partners to support children with developmental delays and disabilities in inclusive/integrated classroom settings.<br><br><b>OR</b><br><br>Compliance with Head Start Performance Standards related to Child Assessment<br><br>+<br><br>Program provides written information to families about Early Intervention and/or Preschool Special Education Services<br><br>+<br><br><b>Staff Release Time</b><br>Programs make staff available to collaborate with IEP/IFSP teams by attending meetings, participating in relevant training, and/or sharing information (e.g., child assessment results) to support children with developmental delays or disabilities and their families. |

| <b>DOMAIN SIX: FAMILY ENGAGEMENT</b><br><b>FAMILY COMMUNICATION AND INVOLVEMENT</b><br>The program communicates regularly with families by engaging in two-way communication with families, offering ongoing opportunities for family involvement, and working to build partnerships with families. |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
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| <b>STAR LEVEL ONE</b>                                                                                                                                                                                                                                                                               | <b>STAR LEVEL TWO</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>STAR LEVEL THREE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>STAR LEVEL FOUR</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>STAR LEVEL FIVE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Valid DCYF License</b><br><i>Community-based Programs</i><br><br>OR<br><br><b>BEP Compliance</b><br><i>Public Schools</i>                                                                                                                                                                        | <b>Family Communication</b><br>Program offers two or more of the following:<br><ul style="list-style-type: none"> <li>▪ Monthly newsletter</li> <li>▪ Family meeting, social event, or workshop (four times per year)</li> <li>▪ Ideas and suggestions to support learning at home (four times per year)</li> <li>▪ Annual family survey</li> <li>▪ Support parents in transitioning children in/out and within program</li> <li>▪ Connect families with community services, as needed</li> </ul><br><b>OR</b><br>Compliance with Head Start Performance Standards related to Family Engagement<br><b>OR</b><br>NAEYC Accreditation | <b>Family Communication</b><br>Program offers two or more of the following:<br><ul style="list-style-type: none"> <li>▪ Monthly newsletter</li> <li>▪ Family meeting, social event, or workshop (four times per year)</li> <li>▪ Ideas and suggestions to support learning at home (four times per year)</li> <li>▪ Annual family survey</li> <li>▪ Support parents in transitioning children in/out and within program</li> <li>▪ Connect families with community services, as needed</li> </ul><br><b>+ Family Teacher Conference</b><br>Offered twice per year<br><br><b>OR</b><br>Compliance with Head Start Performance Standards related to Family Engagement<br><b>OR</b><br>NAEYC Accreditation | <b>Family Communication</b><br>Program offers two or more of the following:<br><ul style="list-style-type: none"> <li>▪ Monthly newsletter</li> <li>▪ Family meeting, social event, or workshop (four times per year)</li> <li>▪ Ideas and suggestions to support learning at home (four times per year)</li> <li>▪ Support parents in transitioning children in/out and within program</li> <li>▪ Connect families with community services, as needed</li> </ul> <b>AND</b><br><ul style="list-style-type: none"> <li>▪ Conducts an Annual Family Survey</li> </ul><br><b>+ Family Teacher Conference</b><br>Offered twice per year<br><br><b>OR</b><br>Compliance with Head Start Performance Standards related to Family Engagement<br><b>OR</b><br>NAEYC Accreditation | <b>Family Communication</b><br>Program offers three or more of the following:<br><ul style="list-style-type: none"> <li>▪ Monthly newsletter</li> <li>▪ Family meeting, social event, or workshop (four times per year)</li> <li>▪ Ideas and suggestions to support learning at home (four times per year)</li> <li>▪ Support parents in transitioning children in/out and within program</li> <li>▪ Connect families with community services, as needed</li> </ul> <b>AND</b><br><ul style="list-style-type: none"> <li>▪ Conducts an Annual Family Survey</li> </ul><br><b>+ Family Teacher Conference</b><br>Offered twice per year<br><br><b>+ Advisory Board</b><br>An advisory board that includes families meets 4 times per year<br><b>OR</b><br>Compliance with Head Start Performance Standards related to Family Engagement<br><b>OR</b><br>NAEYC Accreditation |

## **ADDENDUM 5**

### **Quality Rating and Improvement System Standards** **QRIS Standards for Family Child Care Homes**

The following shall serve as the QRIS standards for Family Child Care and Group Family Child Care Programs

| <b>DOMAIN ONE: HEALTH, SAFETY AND NUTRITION<br/>LEARNING ENVIRONMENT</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                         |                                                                         |                                                                         |                                                                         |
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| Daily activities and interaction show that the program is providing a safe, healthy and stimulating environment. The program provides for indoor and outdoor space to support varied and enriching experiences for children. Daily interactions demonstrate that the educator respects, cares for and enjoys working with children. The program supports the inclusion of children with disabilities and developmental delays, responds to the cultural and linguistic diversity of the population it serves, and promotes the acceptance of diversity among families and children. |                                                                                                                                                                                                                                                         |                                                                         |                                                                         |                                                                         |
| <b>STAR LEVEL<br/>ONE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>STAR LEVEL<br/>TWO</b>                                                                                                                                                                                                                               | <b>STAR LEVEL<br/>THREE</b>                                             | <b>STAR LEVEL<br/>FOUR</b>                                              | <b>STAR LEVEL<br/>FIVE</b>                                              |
| <b>Valid DCYF License</b><br>Compliance in all critical areas of licensing.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Compliance with DCYF Licensing Regulations</b>                                                                                                                                                                                                       | <b>Compliance with DCYF Licensing Regulations</b>                       | <b>Compliance with DCYF Licensing Regulations</b>                       | <b>Compliance with DCYF Licensing Regulations</b>                       |
| <b>OR</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>+</b>                                                                                                                                                                                                                                                | <b>+</b>                                                                | <b>+</b>                                                                | <b>+</b>                                                                |
| <b>DCYF Licensing Compliance with an approved variance</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Learning Environment</b> <ul style="list-style-type: none"> <li>▪ Approved Environment Assessment Training</li> <li>▪ Approved Environment Self-Assessment, including materials, routines, and activities that promote play and learning.</li> </ul> | <b>Learning Environment</b><br>FCCERS-R score of <b>3.0 or greater.</b> | <b>Learning Environment</b><br>FCCERS-R score of <b>4.0 or greater.</b> | <b>Learning Environment</b><br>FCCERS-R score of <b>5.0 or greater.</b> |

| <b>DOMAIN TWO: ENROLLMENT AND STAFFING</b><br><b>MINIMUM STAFF-CHILD RATIO*</b><br>Program has enough staff members at all times to supervise the children and to support early learning and development. This standard reiterates what is expected of programs through compliance with DCYF Licensing for staff child ratios.<br><i>*Unless federal or state law requires more stringent ratios or when determined to be appropriate considering student behavioral, health or educational needs.</i> |                                                                                                                                           |                                                                                                                                           |                                                                                                                                           |                                                                                                                                           |
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| STAR LEVEL ONE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | STAR LEVEL TWO                                                                                                                            | STAR LEVEL THREE                                                                                                                          | STAR LEVEL FOUR                                                                                                                           | STAR LEVEL FIVE                                                                                                                           |
| <b>Staff Child Ratios</b><br>Family Child Care Regulations require:<br><br>1:6<br>2:8<br>2:12                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Compliance with Staff Child Ratios</b><br><br>+<br><br><b>Staff-Child Ratio Posted</b><br>Minimum staff child ratio is clearly posted. | <b>Compliance with Staff Child Ratios</b><br><br>+<br><br><b>Staff-Child Ratio Posted</b><br>Minimum staff child ratio is clearly posted. | <b>Compliance with Staff Child Ratios</b><br><br>+<br><br><b>Staff-Child Ratio Posted</b><br>Minimum staff child ratio is clearly posted. | <b>Compliance with Staff Child Ratios</b><br><br>+<br><br><b>Staff-Child Ratio Posted</b><br>Minimum staff child ratio is clearly posted. |

| <b>DOMAIN THREE: STAFF QUALIFICATIONS &amp; ONGOING PROFESSIONAL DEVELOPMENT</b><br><b>EDUCATOR QUALIFICATIONS</b><br>The Educator has the formal education and professional preparation to work with children. |                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                 |
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| STAR LEVEL ONE                                                                                                                                                                                                  | STAR LEVEL TWO                                                                                                                                                 | STAR LEVEL THREE                                                                                                                                                                                                                                                                                                                        | STAR LEVEL FOUR                                                                                                                                                                                                                                                                                                                                                                  | STAR LEVEL FIVE                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Valid DCYF License</b>                                                                                                                                                                                       | <b>Professional Development Plan</b><br>Educator has a written individual professional development plan aligned with the Workforce Knowledge and Competencies. | <b>Professional Development Plan</b><br>Educator has a written individual professional development plan aligned with the Workforce Knowledge and Competencies.<br><br>+<br><br><b>Formal Education</b><br>Educator has:<br>▪ CDA plus 9 college credits in ECE/related field<br><b>OR</b><br>▪ 12 college credits in ECE/related field. | <b>Professional Development Plan</b><br>Educator has a written individual professional development plan aligned with the Workforce Knowledge and Competencies.<br><br>+<br><br><b>Formal Education</b><br>Educator has:<br>▪ 12 college credits in ECE/related field.<br><br>+<br><br><b>RIELDS Training</b><br>The provider has a RIELDS Certificate relevant to this position. | <b>Professional Development Plan</b><br>Educator has a written individual professional development plan aligned with the Workforce Knowledge and Competencies.<br><br>+<br><br><b>Formal Education</b><br>Educator has:<br>▪ An AA Degree/higher<br><b>AND</b><br>24 college credits in ECE/related.<br><br>+<br><br><b>RIELDS Training</b><br>The provider has a RIELDS Certificate relevant to this position. |

**DOMAIN FOUR: ADMINISTRATION  
CONTINUOUS QUALITY IMPROVEMENT**

The program conducts a comprehensive self-assessment, at least once a year, to assess compliance with regulations and standards and to determine its effectiveness in meeting the needs of the children and families it serves. The program then uses this information to create program goals to continually improve quality and documents progress towards achieving these goals.

| STAR LEVEL ONE                                                                                                                                                                                                  | STAR LEVEL TWO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | STAR LEVEL THREE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | STAR LEVEL FOUR                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | STAR LEVEL FIVE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
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| <p><b>Valid DCYF License</b></p> <p><b>+</b></p> <p><b>Quality Improvement Plan</b><br/>The program develops and implements an annual quality improvement plan that <i>includes all BrightStars domains</i></p> | <p><b>Program Self-Assessment</b><br/>The program administers a comprehensive self-assessment which includes at least two sources of evidence such as:</p> <ul style="list-style-type: none"> <li>▪ <i>monitoring reports,</i></li> <li>▪ <i>child assessment information,</i></li> <li>▪ <i>family survey,</i></li> <li>▪ <i>professional development plan</i></li> </ul> <p><b>AND</b></p> <ul style="list-style-type: none"> <li>▪ Approved Environmental Self-Assessment</li> </ul> <p><b>+</b></p> <p><b>Quality Improvement Plan</b><br/>The program develops and implements an annual quality improvement plan that <i>includes all BrightStars domains</i> and is informed by the multiple sources of evidence used in the program self-assessment.</p> | <p><b>Program Self-Assessment</b><br/>The program administers a comprehensive self-assessment which includes at least two sources of evidence such as:</p> <ul style="list-style-type: none"> <li>▪ <i>monitoring reports,</i></li> <li>▪ <i>child assessment information,</i></li> <li>▪ <i>family survey,</i></li> <li>▪ <i>professional development plan</i></li> </ul> <p><b>AND</b></p> <ul style="list-style-type: none"> <li>▪ FCCERS-R Observation</li> </ul> <p><b>+</b></p> <p><b>Quality Improvement Plan</b><br/>The program develops and implements an annual quality improvement plan that <i>includes all BrightStars domains</i> and is informed by the multiple sources of evidence used in the program self-assessment.</p> | <p><b>Program Self-Assessment</b><br/>The program administers a comprehensive self-assessment which includes at least 3 sources of evidence such as:</p> <ul style="list-style-type: none"> <li>▪ <i>monitoring reports,</i></li> <li>▪ <i>child assessment information,</i></li> <li>▪ <i>family survey,</i></li> <li>▪ <i>professional development plan</i></li> </ul> <p><b>AND</b></p> <ul style="list-style-type: none"> <li>▪ FCCERS-R Observation</li> <li>▪ Family Survey Results</li> </ul> <p><b>+</b></p> <p><b>Quality Improvement Plan</b><br/>The program develops and implements an annual quality improvement plan that <i>includes all BrightStars domains</i> and is informed by the multiple sources of evidence used in the program self-assessment.</p> | <p><b>Program Self-Assessment</b><br/>The program administers a comprehensive self-assessment which includes at least 3 sources of evidence such as:</p> <ul style="list-style-type: none"> <li>▪ <i>monitoring reports,</i></li> <li>▪ <i>child assessment information,</i></li> <li>▪ <i>family survey,</i></li> <li>▪ <i>professional development plan</i></li> </ul> <p><b>AND</b></p> <ul style="list-style-type: none"> <li>▪ FCCERS-R Observation</li> <li>▪ Family Survey Results</li> </ul> <p><b>+</b></p> <p><b>Quality Improvement Plan</b><br/>The program develops and implements an annual quality improvement plan that <i>includes all BrightStars domains</i> and is informed by the multiple sources of evidence used in the program self-assessment.</p> |

**DOMAIN FIVE: EARLY LEARNING AND DEVELOPMENT CURRICULUM**

The program uses a curriculum or curriculum framework, aligned to the Rhode Island Early Learning and Development Standards, for all age groups served, including infants and toddlers. Educators have positive emotional connections with children and respond appropriately to individual children's early learning and development needs. Program schedules and routines maximize time spent in early learning and development activities. The program provides many opportunities for children to learn and practice skills in all domains of the Rhode Island Early Learning and Development Standards.

| STAR LEVEL ONE            | STAR LEVEL TWO                                                                                                                                                                                                                                                                                                                                                                     | STAR LEVEL THREE                                                                                                                                                                                                          | STAR LEVEL FOUR                                                                                                                                                                                                                                                                                                                                                                                                                            | STAR LEVEL FIVE                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
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| <b>Valid DCYF License</b> | <p><b>Written Curriculum</b><br/>Compliance with DCYF Licensing Regulations</p> <p>+</p> <p><b>Learning Environment</b><br/>(Measured in Domain 1)</p> <ul style="list-style-type: none"> <li>Approved Environmental Assessment Training</li> <li>Approved Environmental Self-Assessment, including materials, routines, and activities that promote play and learning.</li> </ul> | <p><b>Written Curriculum</b><br/>Curriculum aligned with the RI Early Learning and Development Standards</p> <p>+</p> <p><b>Learning Environment</b><br/>(Measured in Domain 1)<br/>FCCERS-R score of 3.0 or greater.</p> | <p><b>Written Curriculum</b><br/>Curriculum aligned with the RI Early Learning and Development Standards</p> <p>+</p> <p><b>Learning Environment</b><br/>(Measured in Domain 1)<br/>FCCERS-R score of 4.0 or greater.</p> <p>+</p> <p><b>Rhode Island Early Learning and Development Training</b><br/>(Measured in Domain 3)<br/>The educator has a RI Early Learning and Development Standards Certificate relevant to this position.</p> | <p><b>Written Curriculum</b><br/>Curriculum and curriculum framework aligned with the RI Early Learning and Development Standards</p> <p>+</p> <p><b>Learning Environment</b><br/>(Measured in Domain 1)<br/>FCCERS-R score of 5.0 or greater.</p> <p>+</p> <p><b>Rhode Island Early Learning and Development Training</b><br/>(Measured in Domain 3)<br/>The educator has a RI Early Learning and Development Standards Certificate relevant to this position.</p> |

**DOMAIN FIVE: EARLY LEARNING AND DEVELOPMENT  
CHILD ASSESSMENT**

The program connects families to developmental screenings for their children, and systematically and routinely gathers information about each child in order to meet the individual needs of children and provide differentiated learning experiences.

| <b>STAR LEVEL ONE</b>     | <b>STAR LEVEL TWO</b>                                                                                                                                                                    | <b>STAR LEVEL THREE</b>                                                                                                                                                                  | <b>STAR LEVEL FOUR</b>                                                                                                                                                                                                                                                                                                                                                                              | <b>STAR LEVEL FIVE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
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| <b>Valid DCYF License</b> | <b>Developmental Screening Info</b><br>The program provides written information to families about developmental screenings available through health care settings and/or Child Outreach. | <b>Developmental Screening Info</b><br>The program provides written information to families about developmental screenings available through health care settings and/or Child Outreach. | <b>Developmental Screening Info</b><br>The program provides written information to families about developmental screenings available through health care settings and/or Child Outreach.<br><br>+<br><br><b>Child Assessment</b><br>The program gathers information about each child using 2 or more methods (e.g. child observation, checklists, family surveys/interviews,) to inform instruction | <b>Developmental Screening Info</b><br>The program provides written information to families about developmental screenings through health care settings.<br><br><b>AND</b><br>Collaborates with Child Outreach to provide on-site developmental screenings or provides parents with specific dates and locations.<br><br>+<br><br><b>Child Assessment</b><br>The program gathers information about each child using 3 or more methods (e.g. child observation, checklists, family surveys/interviews,) to inform instruction.<br><br><b>AND</b><br>The program uses valid and reliable assessment tools to inform curriculum planning. |

| <b>DOMAIN FIVE: EARLY LEARNING AND DEVELOPMENT</b><br><b>INCLUSIVE CLASSROOM PRACTICES</b><br>The program supports the inclusion of children with disabilities and developmental delays. |                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
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| Valid DCYF License                                                                                                                                                                       | <b>Compliance with DCYF Licensing Regulations</b><br><br>+<br><br>Program provides written information to families about Early Intervention and/or Preschool Special Education Services | <b>Written Program Philosophy</b><br>The program welcomes children and families of all abilities, modifies the program, makes reasonable accommodations, and collaborates with key partners to support children with developmental delays and disabilities in inclusive/integrated classroom settings.<br><br>+<br><br>Program provides written information to families about Early Intervention and/or Preschool Special Education Services | <b>Written Program Philosophy</b><br>The program welcomes children and families of all abilities, modifies the program, makes reasonable accommodations, and collaborates with key partners to support children with developmental delays and disabilities in inclusive/integrated classroom settings.<br><br>+<br><br>Program provides written information to families about Early Intervention and/or Preschool Special Education Services | <b>Written Program Philosophy</b><br>The program welcomes children and families of all abilities, modifies the program, makes reasonable accommodations, and collaborates with key partners to support children with developmental delays and disabilities in inclusive/integrated classroom settings.<br><br>+<br><br>Program provides written information to families about Early Intervention and/or Preschool Special Education Services<br><br>+<br><br><b>Educator Release/Support Time</b><br>Educators are available to collaborate with IEP/IFSP teams by attending meetings, participating in relevant training, and/or sharing information (e.g., child assessment results) to support children with developmental delays or disabilities and their families. |

**DOMAIN SIX: FAMILY ENGAGEMENT****FAMILY COMMUNICATION AND INVOLVEMENT**

The program communicates regularly with families by engaging in two-way communication with families, offering ongoing opportunities for family involvement, and working to build partnerships with families.

| <b>STAR LEVEL ONE</b>     | <b>STAR LEVEL TWO</b>                                                                                                                                                                                                                                                                                                                                                                                                           | <b>STAR LEVEL THREE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>STAR LEVEL FOUR</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>STAR LEVEL FIVE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
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| <b>Valid DCYF License</b> | <b>Family Communication</b><br>Program offers two or more of the following: <ul style="list-style-type: none"> <li>▪ Monthly newsletter</li> <li>▪ Family meeting, social event, or workshop (four times per year)</li> <li>▪ Ideas and suggestions to support learning at home (four times per year)</li> <li>▪ Annual family survey</li> <li>▪ Support parents in transitioning children in/out and within program</li> </ul> | <b>Family Communication</b><br>Program offers two or more of the following: <ul style="list-style-type: none"> <li>▪ Monthly newsletter</li> <li>▪ Family meeting, social event, or workshop (four times per year)</li> <li>▪ Ideas and suggestions to support learning at home (four times per year)</li> <li>▪ Annual family survey</li> <li>▪ Support parents in transitioning children in/out and within of program</li> </ul><br><b>+ Family Conference</b><br>Offered twice per year | <b>Family Communication</b><br>Program offers two or more of the following: <ul style="list-style-type: none"> <li>▪ Monthly newsletter</li> <li>▪ Family meeting, social event, or workshop (four times per year)</li> <li>▪ Ideas and suggestions to support learning at home (four times per year)</li> <li>▪ Support parents in transitioning children in/out and within of program</li> </ul><br><b>AND</b> <ul style="list-style-type: none"> <li>▪ Conducts an Annual Family Survey</li> </ul><br><b>+ Family Conference</b><br>Offered twice per year | <b>Family Communication</b><br>Program offers three or more of the following: <ul style="list-style-type: none"> <li>▪ Monthly newsletter</li> <li>▪ Family meeting, social event, or workshop (four times per year)</li> <li>▪ Ideas and suggestions to support learning at home (four times per year)</li> <li>▪ Support parents in transitioning children in/out and within of program</li> </ul><br><b>AND</b> <ul style="list-style-type: none"> <li>▪ Conducts an Annual Family Survey</li> </ul><br><b>+ Family Conference</b><br>Offered twice per year |

## Addendum 6

### Quality Rating and Improvement System Standards QRIS Standards for School Age Programs

The following shall serve as the QRIS standards for School Age Programs

| <b>Domain One: Health, Safety and Nutrition</b><br>Daily activities and interaction show that the program is providing a safe, healthy and stimulating environment. The program provides for indoor and outdoor space to support varied and enriching experiences for children. Daily interactions demonstrate that staff respect, care for and enjoy working with children. The program supports the inclusion of children with disabilities and developmental delays, responds to the cultural and linguistic diversity of the population it serves, and promotes the acceptance of diversity among staff, families and children. |                                                                                                                                    |                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                     |
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| <b>STAR LEVEL ONE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>STAR LEVEL TWO</b>                                                                                                              | <b>STAR LEVEL THREE</b>                                                                                                                                                                                                                                             | <b>STAR LEVEL FOUR</b>                                                                                                                                                                                                                                              | <b>STAR LEVEL FIVE</b>                                                                                                                                                                                                                                              |
| <b>Valid DCYF License</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Compliance with DCYF Licensing Regulations</b><br><br>+<br><br><b>Learning Environment</b><br><br>Comprehensive self-assessment | <b>Compliance with DCYF Licensing Regulations</b><br><br>+<br><br><b>Learning Environment</b><br><br>Average SACERS score/s of <b>3.0</b> or greater, with no observed group SACERS score less than <b>2.5</b><br><br><b>OR</b><br><br>COA After School Recognition | <b>Compliance with DCYF Licensing Regulations</b><br><br>+<br><br><b>Learning Environment</b><br><br>Average SACERS score/s of <b>4.0</b> or greater, with no observed group SACERS score less than <b>3.0</b><br><br><b>OR</b><br><br>COA After School Recognition | <b>Compliance with DCYF Licensing Regulations</b><br><br>+<br><br><b>Learning Environment</b><br><br>Average SACERS score/s of <b>5.0</b> or greater, with no observed group SACERS score less than <b>3.0</b><br><br><b>OR</b><br><br>COA After School Recognition |

| <b>DOMAIN TWO: ENROLLMENT AND STAFFING</b><br><b>MINIMUM STAFF-CHILD RATIO*</b><br>The program has enough staff members at all times to supervise the children and to support learning and development. This standard reiterates what is expected of programs through compliance with DCYF licensing.<br><i>*Unless federal or state law requires more stringent ratios or when determined to be appropriate considering student behavioral, health or educational needs.</i> |                                                                                                                                                                        |                                                                                                                                                                        |                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                     |
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| <b>STAR LEVEL ONE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>STAR LEVEL TWO</b>                                                                                                                                                  | <b>STAR LEVEL THREE</b>                                                                                                                                                | <b>STAR LEVEL FOUR</b>                                                                                                                                                                                                                                              | <b>STAR LEVEL FIVE</b>                                                                                                                                                                                                                                              |
| <b>Compliance with Staff-child ratios</b><br><br>School-age program licensing requires a staff-child ratio of one adult to thirteen children be maintained                                                                                                                                                                                                                                                                                                                    | <b>Compliance with Staff-child ratios</b><br><br>+<br><br><b>Staff-Child Ratio Posted</b><br><br>Minimum staff-child ratio is clearly communicated to parents/families | <b>Compliance with Staff-child ratios</b><br><br>+<br><br><b>Staff-Child Ratio Posted</b><br><br>Minimum staff-child ratio is clearly communicated to parents/families | <b>Compliance with Staff-child ratios</b><br><br><b>AND</b><br><br>Staff-child ratio of 1:12 if the program serves any Kindergarteners<br><br>+<br><br><b>Staff-Child Ratio Posted</b><br><br>Minimum staff-child ratio is clearly communicated to parents/families | <b>Compliance with Staff-child ratios</b><br><br><b>AND</b><br><br>Staff-child ratio of 1:12 if the program serves any Kindergarteners<br><br>+<br><br><b>Staff-Child Ratio Posted</b><br><br>Minimum staff-child ratio is clearly communicated to parents/families |

| <b>DOMAIN TWO: ENROLLMENT AND STAFFING</b><br><b>MAXIMUM GROUP SIZE*</b><br>Maximum group size is determined by the number of children who occupy a defined space while engaged in a specific activity. Programs plan for and provide appropriate group sizes for children according to the type, complexity, and difficulty of activities as well as the ages, abilities, developmental levels, and needs of the children.<br><i>*Unless federal or state law requires more stringent group size or when determined to be appropriate considering student behavioral, health or educational needs.</i> |                                          |                                                                                         |                                                                                                                                                                                                       |                                                                                                                                                                                                       |
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| <b>STAR LEVEL ONE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>STAR LEVEL TWO</b>                    | <b>STAR LEVEL THREE</b>                                                                 | <b>STAR LEVEL FOUR</b>                                                                                                                                                                                | <b>STAR LEVEL FIVE</b>                                                                                                                                                                                |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Maximum Group Size</b><br>26 children | <b>Maximum Group Size</b><br>26 children<br><br>+<br>No more than 52 children in a room | <b>Maximum Group Size</b><br>26 children<br><br>24 if the program serves any Kindergarteners<br>+<br>No more than 52 children in a room;<br>No more than 48 if the program serves any Kindergarteners | <b>Maximum Group Size</b><br>26 children<br><br>24 if the program serves any Kindergarteners<br>+<br>No more than 26 children in a room;<br>No more than 24 if the program serves any Kindergarteners |

| <b>DOMAIN THREE: STAFF QUALIFICATIONS &amp; ONGOING PROFESSIONAL DEVELOPMENT</b><br><b>LEAD STAFF QUALIFICATIONS</b><br>Lead Staff have primary responsibility for children in the program. Lead Staff should have the formal education and professional preparation to work with school-age children. |                                                                                                              |                                                                                                                                                                                                                 |                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                    |
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| <b>STAR LEVEL ONE</b>                                                                                                                                                                                                                                                                                  | <b>STAR LEVEL TWO</b>                                                                                        | <b>STAR LEVEL THREE</b>                                                                                                                                                                                         | <b>STAR LEVEL FOUR</b>                                                                                                                                                                                          | <b>STAR LEVEL FIVE</b>                                                                                                                                                                                                                             |
| <b>Valid DCYF License</b>                                                                                                                                                                                                                                                                              | <b>Professional Development Plans</b><br><br>All lead staff have an individual professional development plan | <b>Professional Development Plans</b><br><br>All lead staff have an individual professional development plan<br><br>+<br><br><b>Formal Education</b><br><br>All lead staff have 12 college credits in any field | <b>Professional Development Plans</b><br><br>All lead staff have an individual professional development plan<br><br>+<br><br><b>Formal Education</b><br><br>All lead staff have 24 college credits in any field | <b>Professional Development Plans</b><br><br>All lead staff have an individual professional development plan<br><br>+<br><br><b>Formal Education</b><br><br>All lead staff have an Associate's Degree or higher or 60 college credits in any field |

| <b>DOMAIN THREE: STAFF QUALIFICATIONS &amp; ONGOING PROFESSIONAL DEVELOPMENT</b><br><b>PROGRAM LEADERSHIP</b><br>The Program Administrator is responsible for overall operations and compliance with DCYF licensing regulations and has the formal education and professional preparation to manage the program and act as the pedagogical leader. |                                                   |                                                                                                                                                     |                                                                                                                                                     |                                                                                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>STAR LEVEL ONE</b>                                                                                                                                                                                                                                                                                                                              | <b>STAR LEVEL TWO</b>                             | <b>STAR LEVEL THREE</b>                                                                                                                             | <b>STAR LEVEL FOUR</b>                                                                                                                              | <b>STAR LEVEL FIVE</b>                                                                                                                              |
| <b>Valid DCYF License</b>                                                                                                                                                                                                                                                                                                                          | <b>Compliance with DCYF Licensing Regulations</b> | <b>Formal Education</b><br><br>Administrator has a Bachelor's Degree or higher and 18 college credits in Child/Youth Development or a related field | <b>Formal Education</b><br><br>Administrator has a Bachelor's Degree or higher and 18 college credits in Child/Youth Development or a related field | <b>Formal Education</b><br><br>Administrator has a Bachelor's Degree or higher and 18 college credits in Child/Youth Development or a related field |

**DOMAIN FOUR: ADMINISTRATION****CONTINUOUS QUALITY IMPROVEMENT**

The program conducts a comprehensive self-assessment, at least once a year, to assess compliance with regulations and standards and to determine its effectiveness in meeting the needs of the children and families it serves. The program then uses this information to create program goals to continually improve quality and documents progress towards achieving these goals.

| STAR LEVEL ONE                                                                                                                                                                                              | STAR LEVEL TWO                                                                                                                                                                                                                                                                                             | STAR LEVEL THREE                                                                                                                                                                                                                                                                                           | STAR LEVEL FOUR                                                                                                                                                                                                                                                                                            | STAR LEVEL FIVE                                                                                                                                                                                                                                                                                            |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Valid DCYF License</b><br><br><b>+</b><br><br><b>Quality Improvement Plan</b><br><br>The program develops and implements an annual quality improvement plan that <i>includes all BrightStars domains</i> | <b>Program Self-Assessment</b><br><br>Comprehensive program self-assessment using the <i>RIPQA-Younger Youth Version</i><br><br><b>+</b><br><br><b>Quality Improvement Plan</b><br><br>The program develops and implements an annual quality improvement plan that <i>includes all BrightStars domains</i> | <b>Program Self-Assessment</b><br><br>Comprehensive program self-assessment using the <i>RIPQA-Younger Youth Version</i><br><br><b>+</b><br><br><b>Quality Improvement Plan</b><br><br>The program develops and implements an annual quality improvement plan that <i>includes all BrightStars domains</i> | <b>Program Self-Assessment</b><br><br>Comprehensive program self-assessment using the <i>RIPQA-Younger Youth Version</i><br><br><b>+</b><br><br><b>Quality Improvement Plan</b><br><br>The program develops and implements an annual quality improvement plan that <i>includes all BrightStars domains</i> | <b>Program Self-Assessment</b><br><br>Comprehensive program self-assessment using the <i>RIPQA-Younger Youth Version</i><br><br><b>+</b><br><br><b>Quality Improvement Plan</b><br><br>The program develops and implements an annual quality improvement plan that <i>includes all BrightStars domains</i> |

**DOMAIN FIVE: LEARNING AND DEVELOPMENT  
CURRICULUM**

The program uses a curriculum or curriculum framework. Staff have positive emotional connections with children and respond appropriately to individual children's learning and development needs. Program schedules and routines maximize time spent in learning and development activities. The program provides many opportunities for children to learn and practice skills across a broad range of developmental areas, including social, emotional, physical, cognitive, and language.

| STAR LEVEL<br>ONE  | STAR LEVEL<br>TWO                                        | STAR LEVEL<br>THREE                                      | STAR LEVEL<br>FOUR                                                                                                                                                                                                                                       | STAR LEVEL<br>FIVE                                                                                                                                                                                                                                                                    |
|--------------------|----------------------------------------------------------|----------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Valid DCYF License | Program Self-Assessment<br>Comprehensive self-assessment | Program Self-Assessment<br>Comprehensive self-assessment | Written Curriculum<br>The program plan or curriculum includes weekly opportunities for each of the following:<br><ul style="list-style-type: none"> <li>• active physical activity</li> <li>• creative expression</li> <li>• academic support</li> </ul> | Written Curriculum<br>The program plan or curriculum includes <b>two</b> or more different opportunities weekly for each of the following:<br><ul style="list-style-type: none"> <li>• active physical activity</li> <li>• creative expression</li> <li>• academic support</li> </ul> |

**DOMAIN FIVE: EARLY LEARNING AND DEVELOPMENT  
CHILD ASSESSMENT**

The program systematically and routinely gathers information about each child in order to meet the individual needs of children and provide differentiated learning experiences.

| STAR LEVEL<br>ONE | STAR LEVEL<br>TWO | STAR LEVEL<br>THREE | STAR LEVEL<br>FOUR                                                                                                                                                                                                                                                      | STAR LEVEL<br>FIVE                                                                                                                                                                                                                                                      |
|-------------------|-------------------|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                   |                   |                     | Child Assessment<br><br>The program gathers information about each child through at least <b>one</b> of the following:<br>observations, checklists, interest inventories, family/child surveys or interviews, school performance information, or other assessment tools | Child Assessment<br><br>The program gathers information about each child through at least <b>two</b> of the following:<br>observations, checklists, interest inventories, family/child surveys or interviews, school performance information, or other assessment tools |

**DOMAIN SIX: FAMILY ENGAGEMENT****FAMILY COMMUNICATION AND INVOLVEMENT**

The program communicates regularly with families by engaging in two-way communication with families, offering ongoing opportunities for family involvement, and working to build partnerships with families.

| STAR LEVEL<br>ONE  | STAR LEVEL<br>TWO                                                                                                                                                                                                                                                                                                                                                                                                                                                      | STAR LEVEL<br>THREE                                                                                                                                                                                                                                                                                                                                                                                                                                                    | STAR LEVEL<br>FOUR                                                                                                                                                                                                                                                                                                                                                                                                                                                     | STAR LEVEL<br>FIVE                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Valid DCYF License | <b>Family Communication</b><br>Program offers <b>one</b> of the following: <ul style="list-style-type: none"> <li>Monthly newsletter</li> <li>Family meeting, social event, or workshop (four times per year)</li> <li>Ideas and suggestions to support learning at home (four times per year)</li> <li>Annual family survey</li> <li>Parent-staff conferences (twice per year)</li> <li>An advisory board that includes families meets four times per year</li> </ul> | <b>Family Communication</b><br>Program offers <b>one</b> of the following: <ul style="list-style-type: none"> <li>Monthly newsletter</li> <li>Family meeting, social event, or workshop (four times per year)</li> <li>Ideas and suggestions to support learning at home (four times per year)</li> <li>Annual family survey</li> <li>Parent-staff conferences (twice per year)</li> <li>An advisory board that includes families meets four times per year</li> </ul> | <b>Family Communication</b><br>Program offers <b>two</b> of the following: <ul style="list-style-type: none"> <li>Monthly newsletter</li> <li>Family meeting, social event, or workshop (four times per year)</li> <li>Ideas and suggestions to support learning at home (four times per year)</li> <li>Annual family survey</li> <li>Parent-staff conferences (twice per year)</li> <li>An advisory board that includes families meets four times per year</li> </ul> | <b>Family Communication</b><br>Program offers <b>three</b> of the following: <ul style="list-style-type: none"> <li>Monthly newsletter</li> <li>Family meeting, social event, or workshop (four times per year)</li> <li>Ideas and suggestions to support learning at home (four times per year)</li> <li>Annual family survey</li> <li>Parent-staff conferences (twice per year)</li> <li>An advisory board that includes families meets four times per year</li> </ul> |